

# **CIVIL AVIATION GUIDANCE MATERIAL – 6005**

# FOREIGN AIR OPERATOR CERTIFICATE FAOC

CIVIL AVIATION AUTHORITY OF MALAYSIA

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## Introduction

This Civil Aviation Guidance Material 6005 - Foreign Air Operator Certificate (CAGM 6005 - FAOC) is issued by the Civil Aviation Authority of Malaysia (CAAM) to provide guidance for on the application of a Foreign Air Operator Certificate, pursuant to paragraph 3.2 and 4.2.2.2 of the Civil Aviation Directives 6 Part 1 – Commercial Air Transport (CAD 6 Part 1 – CAT) and paragraph 1.6 of the Civil Aviation Directives 6 Part 3 – Helicopter Operations (CAD 6 Part 3 – HELI).

Organisations may use these guidelines to demonstrate compliance with the provisions of the relevant CAD's issued. Notwithstanding Regulation 204 and Regulation 205 of the Malaysian Civil Aviation Regulations 2016 (MCAR 2016), when the CAGMs issued by the CAAM are used, the related requirements of the CAD's are considered as met, and further demonstration may not be required.

(Captain Chester Voo Chee Soon) Chief Executive Officer Civil Aviation Authority of Malaysia



## **Civil Aviation Guidance Material Components and Editorial practices**

This Civil Aviation Guidance Material is made up of the following components and are defined as follows:

**Standards:** Usually preceded by words such as *"shall"* or *"must"*, are any specification for physical characteristics, configuration, performance, personnel or procedure, where uniform application is necessary for the safety or regularity of air navigation and to which Operators must conform. In the event of impossibility of compliance, notification to the CAAM is compulsory.

**Recommended Practices:** Usually preceded\_by the words such as "*should*" or "*may*", are any specification for physical characteristics, configuration, performance, personnel or procedure, where the uniform application is desirable in the interest of safety, regularity or efficiency of air navigation, and to which Operators will endeavour to conform.

**Appendices:** Material grouped separately for convenience but forms part of the Standards and Recommended Practices stipulated by the CAAM.

**Definitions:** Terms used in the Standards and Recommended Practices which are not selfexplanatory in that they do not have accepted dictionary meanings. A definition does not have an independent status but is an essential part of each Standard and Recommended Practice in which the term is used, since a change in the meaning of the term would affect the specification.

**Tables and Figures:** These add to or illustrate a Standard or Recommended Practice and which are referred to therein, form part of the associated Standard or Recommended Practice and have the same status.

**Notes:** Included in the text, where appropriate, Notes give factual information or references bearing on the Standards or Recommended Practices in question but not constituting part of the Standards or Recommended Practices;

**Attachments:** Material supplementary to the Standards and Recommended Practices or included as a guide to their application.

The units of measurement used in this document are in accordance with the International System of Units (SI) as specified in CAD 5. Where CAD 5 permits the use of non-SI alternative units, these are shown in parentheses following the basic units. Where two sets of units are quoted it must not be assumed that the pairs of values are equal and interchangeable. It may, however, be inferred that an equivalent level of safety is achieved when either set of units is used exclusively.

Any reference to a portion of this document, which is identified by a number and/or title, includes all subdivisions of that portion.

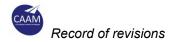
Throughout this Civil Aviation Guidance Material, the use of the male gender should be understood to include male and female persons



## **Record of revisions**

Revisions to this CAGM shall be made by authorised personnel only. After inserting the revision, enter the required data in the revision sheet below. The *'Initials'* has to be signed off by the personnel responsible for the change.

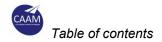
Rev No.	<b>Revision Date</b>	Revision Details	Initials



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## 1 General

#### 1.1 Applicability

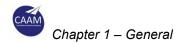
- 1.1.1 This CAGM applies to any commercial air transport operator whose Air Operator Certificate (AOC) is issued and controlled by the Civil Aviation Authority (CAA) of an ICAO Contracting State other than Malaysia which intends to operate into and out of Malaysia.
- 1.1.2 Adherence to the guidance herein provided will enable CAAM personnel to perform foreign air operator validation and surveillance in a uniform manner.

#### 1.2 Purpose

1.2.1 This CAGM provides guidance to foreign commercial air transport operators for the application and renewal of a Foreign Air Operator Certificate.

#### 1.3 Background

- 1.3.1 The responsibility for safety oversight of an aircraft operator lies primarily with the State of the Operator. As a Contracting State to the Convention on International Civil Aviation (Chicago Convention), Malaysia is required to recognise as valid certificates such as the AOC issued by another Contracting State acting as State of the Operator, provided that the requirements under which the certificate is issued is at least equal to the applicable Standards specified in International Civil Aviation Organisation (ICAO) Annex 6.
- 1.3.2 Annex 6 Part 1 paragraph 4.2.2.2 and Part III, Section II paragraph 2.2.2.2 require Contracting States to establish a programme with procedures for the surveillance of operations in its territory by foreign air operators and for taking appropriate action when necessary to preserve safety.
- 1.3.3 In accordance with ICAO Doc 8335, a State should develop procedures for the safety oversight of foreign air operators and for the authorisation or approval of such operators to operate within its territory in a manner consistent with the State's national regulatory requirements. As a minimum, a State should review the foreign air operator's safety and relevant documentation. The review should also be supplemented by safety-related information, if available, through ICAO or through other safety programmes such as ramp inspection programmes established by the State.



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## 2 Validation and Surveillance of FAOC

#### 2.1 Process

- 2.1.1 The validation and surveillance of the FAOC aims to provide greater clarity and transparency on the safety oversight of foreign commercial air transport operators. It comprises of the following two processes:
  - a) Grant and Renewal of FAOC
  - b) Continuing Surveillance

#### 2.2 Grant and Renewal of FAOC

2.2.1 This is a safety assessment and validation of foreign commercial air transport operators prior to commencement of operations into Malaysia.

#### 2.3 Continuing Surveillance

- 2.3.1 This comprises of a safety assessment of commercial air transport operators operating in Malaysia as and when there is new information that may affect the operations and airworthiness of aircraft and inspection of the aircraft when it is in Malaysia.
- 2.3.2 Foreign commercial air transport operators shall also comply with Regulation 114 and 148 of the MCAR 2016, and the relevant paragraphs in Civil Aviation Directives (CADs), namely CAD 1, CAD 6 Part 1 and CAD 6 Part 3. These CADs are available in the CAAM website.

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## **3** Application Process

#### 3.1 Application for issuance of a FAOC

- 3.1.1 Application submission requirement:
  - a) An initial application for FAOC is required to submit an application **ninety (90) days** prior to the intended starting date of operation;
  - b) Renewal application for FAOC is required to submit an application **thirty (30) days** prior to the expiry date of the FAOC.
- 3.1.2 For the initial application for FAOC, the applicant is required to comply with the guidelines stated in this CAGM and on the guidance stated on the application form CAAM/BOP/FAOC/1.

#### 3.2 Application for the variation of a FAOC

- 3.2.1 A holder of Certificate of Validation requiring amendment or variation:
  - a) Submit application within **fourteen (14) days** from the date of the amendment or variation;
  - b) Submit the approval from the relevant state of operator Civil Aviation Authority pertaining to the proposed amendment or variation.

#### 3.3 Malaysian Foreign Air Operator Application Form

- 3.3.1 The Application form for MALAYSIAN FOREIGN AIR OPERATOR APPLICATION can be found in Appendix 1 of this CAGM. This form can also be obtained from CAAM official website www.caam.gov.my
- 3.3.2 The application form can be used to apply for the initial issue, renewal or variation or combination of renewal and variation (please tick where appropriate in the application form).
- 3.3.3 The applicant may appoint an agent to complete the application and communicate with CAAM all matters necessary. CAAM will require evidence of the agent's authorisation (i.e Power of Attorney or a Letter of Authorisation). With such an appointment, CAAM will convey any information or make any request through the agent and may consider it as the primary communication channel.
- 3.3.4 The application form must be submitted to CAAM by email or link. The applicant can complete this application form electronically; however, CAAM will not accept an application without a signature. The application will need to be printed, signed and can be submitted to the below communication channels:

Email: <u>ops.faoc@caam.gov.my</u>

ops.faoc.group@caam.gov.my

#### Chapter 3 – Application Process

- 3.3.5 All foreign approvals, authorisations, certificates, licenses and accompanying documents must be current at the time of application and must be submitted in or translated into the English language.
- 3.3.6 Below is the list of documents required for the FAOC application. CAAM may request other documents, in addition to those below, at any time during the validation process:
  - a) Malaysian Foreign Air Operator Application Form;
  - b) Malaysian Foreign Air Operator Application Form Part D Aircraft and Airport (for each aircraft type);
  - c) Air Operator Certificate and Operations Specification, or the equivalent documents issued by the Civil Aviation Authority including the aircraft type, areas/region of operations and operational authorisations;
  - d) A copy of the proposed schedule;
  - e) Certificate of Business Registration and/or Certificate of Incorporation, or the equivalent document if conducting the initial operation into Malaysia;
  - f) Letter of authorisation (if an agent is appointed to handle the application);
  - g) Details of any accidents/serious incidents, and the activities resulting from any investigations;
  - h) A copy of noise certificate (or equivalent evidence of compliance with Annex 16) for at least one of each aircraft types;
  - i) A copy of Certificate of Registration and Certificate of Airworthiness of at least one of each aircraft types;
  - j) A copy of the Continuing Airworthiness Management Organisation (CAMO) certificate and its Term of Approval
  - k) A copy of Approved Maintenance Organisation (AMO) certificates and its Term of Approval;
  - I) Certificates of Insurance for Carriers' Liability Insurance (Declaration);
  - m) A copy of the lease agreement for aircraft operated under a wet/damp lease arrangement;
  - n) FAOC Compliance Matrix (for initial application) and all required documents/manual/reference listed in the matrix (form CAAM/BOP/FAOC/2);
  - o) List of aircraft type(s) and registration(s).
- 3.3.7 Application for certificate of validation of FAOC is required to be submitted together with fees as required by Civil Aviation (Fees and Charges) Regulation 2016.

#### 3.4 Guidelines on how to fill in the application form

- 3.4.1 Part A Application Details
- 3.4.1.1 The application form can be used to apply for the first issue of a CAAM Foreign Air Operator Certificate FAOC (initial issue), to vary the current approval (variation) or to apply for a subsequent issue when the expiry of the AOC is approaching (subsequent issue). Where the applicant is applying for a subsequent issue and a variation at the same time, both boxes should be ticked and a description of the variation provided (e.g. adding new aircraft type).
- 3.4.1.2 The name of the applicant given in this part will be the name that will appear on the certificate.
- 3.4.1.3 The telephone and fax numbers provided should include the appropriate international calling codes and the addresses provided should include the country.
- 3.4.1.4 You may appoint an agent to complete the application on your behalf and to negotiate with CAAM in relation to all matters necessary to complete the application. If you wish to authorise an agent, CAAM requires evidence of the agent's authorisation (i.e. Power of Attorney or a Letter of Authorisation). CAAM may deal with the nominated agent in ALL matters relating to the AOC application. This means that you will be taken to have received any communications about your application sent to the agent as if they were sent to you personally.
- 3.4.2 Part B Personnel Contact Details
- 3.4.2.1 CAAM requires the name and contact information for the applicant's key personnel and the name and contact details for the applicant's Malaysian representatives. If the position titles of the applicant's personnel vary from those described in this part, the applicant should list the position titles used in its organisation.
- 3.4.2.2 A foreign operator is not required to provide CAAM with a drug and alcohol procedures. However, the applicant is required to notify CAAM of the name, title and contact details, including emergency contact details, of a senior person in the applicant's organisation with whom CAAM may liaise in relation to the applicant's personnel who may be drug or alcohol tested.
- 3.4.3 Part C Regulatory Authority
- 3.4.3.1 CAAM will use the information provided in this application form to confirm that the regulatory systems of the Civil Aviation Authority (CAA) that issued your Air Operator Certificate and Ops Spec, and your aircraft's Certificates of Registration and Certificates of Airworthiness meets the minimum standards established by ICAO.

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- 3.4.3.2 CAAM may seek additional documents and information from the applicant's CAA, such as copies of certificates issued to the applicant, information on regulatory compliance by the applicant, and confirmation that appropriate ongoing surveillance is being conducted of the airworthiness, maintenance procedures and operations of the applicant.
- 3.4.3.3 If the amount and type of ongoing aviation safety surveillance is considered inadequate, CAAM may refuse to issue a Foreign Air Operator Certificate to the applicant.
- 3.4.4 Part D Aircraft and Airports
- 3.4.4.1 CAAM requires details of the aircraft and airports that the applicant intends to use in its operations.
- 3.4.4.2 Part D has been drafted to be specific to an aircraft type which means that if the applicant intends to operate more than one aircraft type, this page must be copied and completed for each aircraft type. Additional copies of this form can be found on the CAAM website.
- 3.4.4.3 CAAM requires the applicant to attach to the application-specific documentation applicable to each aircraft type. Given the applicant may have several aircraft in its fleet, CAAM does not expect the operator to include certificates of registration, certificates of airworthiness and noise certificates for each individual aircraft. A declaration made on this application form, accompanied by one certificate of registration, one certificate of airworthiness and one noise certificate for each aircraft type is considered sufficient.
- 3.4.4.4 If the applicant is intending to use a Malaysian registered aircraft to conduct foreign air operations, it may only do so for a period as specified in the CAD 6014 Aircraft Leasing.
- 3.4.5 Part E Operational Information
- 3.4.5.1 CAAM requires information about the types of operations the applicant will conduct in Malaysia. Some operations require a separate CAAM approval, in which case the applicant should call or email to the Director of Flight Operations Division, CAAM for further information.
- 3.4.5.2 Carriers' Liability Insurance:
- 3.4.5.2.1 All operators authorised to carry passengers for commercial air transport in Malaysian territory must hold passenger carriers' liability insurance, which ensures that compensation will be paid in respect of death or personal injury to passengers in the event of an air accident. CAAM requires a copy of the applicant's certificate/declaration of insurance.

Note: Cargo only operators, carrying cargo which requires attendants (such as attendants for horses) who are not part of the operating crew will require Carriers' liability insurance.

- 3.4.5.3 Leasing Wet or Damp Lease:
- 3.4.5.3.1 If your operation is under a wet/damp lease agreement, CAAM requires you to provide a copy of the wet or damp lease agreement. Information in the lease should contain at least: the name and details of the lessor and lessee; the period of lease; the aircraft details including type, registration and serial number; details of schedule/routes and where the aircraft is to be based; details of operational control, flight and cabin crew; maintenance arrangements and maintenance personnel; and ground handling and insurance arrangements.
- 3.4.5.3.2 CAAM will seek information from the operator's CAA about any wet or damp lease arrangement.
- 3.4.5.4 Foreign Air Operator Certificate (FAOC) Compliance Matrix (Form CAAM/BOP/FAOC/2).
- 3.4.5.4.1 Foreign operators wishing to operate under a FAOC into and out of Malaysia must operate in accordance with the provisions and the requirements of ICAO Annex 6 and, for dangerous goods, the ICAO Technical Instructions. To demonstrate compliance with these provisions, CAAM has developed a compliance matrix that lists all of the procedures that an applicant must have within its operating manuals and other documentation.
- 3.4.5.4.2 Applicants applying for an initial issue (the first issue) of a FAOC must complete and submit all appendices of the FAOC compliance matrix with the application form. Applicants, who already hold a FAOC, are not required to complete the FAOC compliance matrix.

#### 3.4.6 Part G – Submission Checklist

3.4.6.1 The submission checklist identifies the types of documents you need to submit with the application form. In addition to those documents, CAAM may request other documents during the assessment process.

#### 3.4.7 Part H – Declaration

- 3.4.7.1 By signing the declaration, you indicate to CAAM that you have read these guidelines, completed the application in full and attached all necessary documentation. Giving false or misleading information is an offense under Malaysian written law.
- 3.4.7.2 This application must be signed by the person who holds responsibility for the FAOC matters, usually one of the following:



Chapter 3 – Application Process

- a) the individual applicant
- b) the Managing Director, a Director, Director of Operations or Chief Executive Officer.

## 4 **FAOC Compliance Matrix**

#### 4.1 General

- 4.1.1 The compliance matrix consists of four sections that list the evidence that CAAM expects an air operator intending to conduct international commercial air transport operations to have included in its manuals or other documents that are required to be submitted to CAAM together with the Malaysian Foreign Air Operator application form. The list of procedures has been extracted from ICAO Annex 6 and other associated ICAO documents.
- 4.1.2 CAAM Inspector from each Division will be assigned to validate the FAOC Compliance Matrix according to their areas of expertise. The four-section are listed below:
  - a) Section A Flying Operations
  - b) Section B Cabin Safety
  - c) Section C Airworthiness
  - d) Section D Dangerous Goods
- 4.1.3 This compliance matrix will be used as a communications tool between CAAM and the applicant during the assessment process. The information provided by completing this compliance matrix will be used by CAAM's inspectors when assessing the application for a Foreign Air Operator Certificate. If the documentation does not address ALL of the items listed in this compliance matrix, the assessment of the application may be delayed.

#### 4.2 User instruction and guidelines

- 4.2.1 Identify the relevant section of the operations manuals, maintenance manuals or other documentation that addresses each procedure listed in each section.
- 4.2.2 Click in the column titled 'Operator Document Reference' and enter the document reference for the procedure. The document reference should identify the manual, volume, section and paragraph(s) that contain the procedure.
- 4.2.3 If a procedure is deemed to be not applicable to applicant operation, indicate this in the column titled 'Operator Document Reference' and provide a short explanation of why the procedure is not applicable.
- 4.2.4 Items that are not covered by a procedure in the operator's documents, but are available to the CAAM inspector assessing the application, should be identified. These matters will be taken up with the operator and resolved before the assessment is finalised.
- 4.2.5 Section D (Dangerous Goods) consists of two parts:

Chapter 5 – MAVCOM Requirements

- a) Part 1 must be completed in full by all operators
- b) Part 2 must be completed in full if the applicant intends to carry dangerous goods (including company materials).
- 4.2.6 Applicants are not required to complete the grey columns titled 'CAAM USE ONLY'. CAAM will use these columns to record the assessment outcome for each procedure listed. If CAAM is unable to locate the evidence required (using the 'Operator Document Reference' submitted), CAAM will mark the item as Unsatisfactory (in red font) in the 'Document Evaluation' column and include comments regarding the issues identified. A list of those unsatisfactory items will be returned to the operator and they will be required to address these matters before the assessment is finalised.

## 5 Malaysian Aviation Commission (MAVCOM) Requirements

#### 5.1 General

- 5.1.1 MAVCOM is an independent entity to regulate economic and commercial matters related to civil aviation in Malaysia. One of its functions is to administer and manage air traffic rights in Malaysia.
- 5.1.2 The latest information on MAVCOM requirements can be obtained at www.mavcom.my

#### 5.2 Air Traffic Right

- 5.2.1 Scheduled Operation (Foreign Carrier)
- 5.2.1.1 An Air Traffic Right Certificate (ATRC) is required for any person who intends to undertake to carry by air or use any aircraft for the transport of passenger, mail or cargo for hire and reward upon any scheduled journey between two or more places of which at least one place is in Malaysia. ATRCs are awarded based on available capacity on each route, to airlines which have successfully apply for them. An ATRC holder is required to use all of the capacity allocated to it within 6 months from the approved effective date of operation and failure to do so will result in the unutilised rights being revoked. A holder of an ATRC may surrender its certificate by writing to the Commission not less than six months prior to the proposed date of surrender. The surrender of an ATRC shall take effect six months from the date the Commission receives the notice or any other date as may be specified by the Commission.
- 5.2.1.2 MAVCOM takes a range of conditions into account when allocating ATRC, including:
  - a) public demand and the interests of air transport users (passengers, cargo customers);
  - b) quality of service, and economic viability of the proposed flights;
  - c) quality of service, and economic viability of the proposed flights;
  - d) quality of service, and economic viability of the proposed flights.
- 5.2.2 Non-Scheduled Operation (Foreign Carrier)
- 5.2.2.1 Any carrier who intends to carry passenger, cargo and/or mail from any points outside Malaysia to any points in Malaysia and vice versa on a non-scheduled basis shall apply to the Commission via the CAAM by filing their application before it commences services.
- 5.2.2.2 An applicant is not permitted to carry out selected operations as follows:

Chapter 5 – MAVCOM Requirements

- a) carry out any passenger, cargo and/or mail from Malaysia that differs from the passenger/cargo manifest;
- b) uplift any cargo and/or mail from Malaysia to any points beyond Malaysia unless they are able to provide a no-objection letter from Malaysian ASL and ASP (cargo) operators;
- c) uplift any passenger, cargo and/or mail within points in Malaysia and
- d) uplift any passenger, cargo and/or mail on the positioning sector.
- 5.2.2.3 Applicants are required to apply to the Malaysian Aviation Commission before applying for an FAOC, and apply for slot allocations at the same time to the National Slot Allocation Malaysia. However, the applicant shall only be entitled to operate the proposed non-scheduled services after receiving the necessary approval from the Commission.
- 5.2.2.4 Application for overflight and other Non-Scheduled services that are not for hire and reward which among others may include operation for medical purposes, search and rescue, aerial mapping, agricultural activities, scientific activities and sports activities shall be submitted to the CAAM (not MAVCOM).
- 5.2.3 Applying for an Air Traffic Right Certificate
- 5.2.3.1 To submit an application, object or make a competing application to an existing application, or make a submission relating to a MAVCOM policy decision, contact MAVCOM in writing. The latest MAVCOM decisions relating to air traffic rights certificates can be found at https://www.mavcom.my/en/resources/air-traffic-rights/.
- 5.2.3.2 Malaysia currently maintains over one hundred Air Service Agreements (ASA) with other countries. For comprehensive details on Malaysia's ASA, please refer to the List of Air Service Agreements available on the MAVCOM website.

## 6 Continuing Surveillance

#### 6.1 General

- 6.1.1 The holder of an FAOC would be subjected to continuing surveillance comprising of:
  - a) Ramp inspections;
  - b) Continuous assessments; and
  - c) Investigations, if necessary.

#### 6.2 Ramp Inspection

- 6.2.1 Ramp inspections are by their nature on-the-spot assessments which cannot substitute or replace safety oversight responsibilities of the State of the Operator or State of Registry. Ramp inspections serve as proxies but they are not intended to, and they cannot, guarantee the airworthiness of a particular aircraft or the capability of the operator's flight operations. The frequency of ramp inspections is determined by the CAAM based on continuous assessments of the foreign operator. The ramp inspection is normally carried out during the transit or stop over of the aircraft in Malaysia and CAAM normally conducts these inspections without prior notification to the operator. CAAM would take necessary measures in order to minimise disruption to the operator's operations during the inspection.
- 6.2.2 The ramp inspections may cover areas of flight operations, airworthiness, cabin safety and cargo handling, including dangerous goods. Foreign air operators are to assist and facilitate the CAAM's inspectors and ensure that documents on the aircraft are valid and the condition of the aircraft meets ICAO standards.
- 6.2.3 Pursuant to Regulation 203 of the Malaysian Civil Aviation Regulations 2016, CAAM inspectors can immediately ground or delay the departure of the aircraft in the event that there is sufficient evidence to show or there are reasonable grounds to believe that the aircraft is unsafe or illegal to conduct or continue the flight.

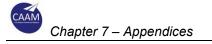
#### 6.3 Continuous Assessments

- 6.3.1 CAAM performs periodic assessments on foreign air operators, and the results of these assessments may result in adjustments to CAAM's frequency of ramp inspections.
- 6.3.2 The periodic assessments would take into consideration, but not limited to, the operator's ramp inspection results, the operator's results from the ASEAN Foreign Operator Safety Assessment (AFOSA) or equivalent, incidences and accidents involving the operator, and any feedback from the public.

Chapter 6 – Continuing Surveillance

#### 6.4 Investigations

6.4.1 CAAM may conduct an investigation in the event CAAM finds significant safety issues with the foreign air operator. The investigation aims to find out any non-compliance(s) with the Malaysian regulations and the conditions contained in its FAOC. Should the holder of a FAOC fail to address the non-compliances and/or safety concerns, CAAM may vary, suspend or revoke the FAOC.



## 7 Appendices

7.1 Appendix 1 – Malaysian Foreign Air Operator Application Form.

CAAM/BOP/FAOC/1



Flight Operations Division,

No. 27 Persiaran Perdana, Level 2, Block Podium B, Precinct 4, 62618, PUTRAJAYA Tel.: 603 8871 4103, Fax.: 603 8871 4334 Email address: ops.faoc@caam.gov.my; ops.faoc.group@caam.gov.my

## MALAYSIAN FOREIGN AIR OPERATOR APPLICATION FORM

This application form contains guidelines designed to help you complete the application process. It is in your interest to read the guidelines as the quality and accuracy of the information you provide has a direct impact on the assessment and completion times.

#### PART A – APPLICATION DETAILS

<b>A1. TYPE OF APPLICATION</b> – if the application is for a subsequent issue and a variation please tick both boxes.				
□ Initial Issue	□ Subsequent Issues (renewal) □ Variation			
<b>A2. PROPOSED OPERATION(S)</b> – attach a copy of the Air Operator Certificate (AOC) and Operations Specification (Ops Spec), or the equivalent documents, issued by your National Aviation Authority (NAA) and proposed schedule (if applicable).				
A2.1 Type of Operations – tic	k all applicable box	es.		
□ Scheduled Passengers		□ Schedule	ed Cargo	
Non Scheduled Passengers	3	□ Non Sch	eduled Carg	0
$\Box$ Other (provide details):				
A2.2 Proposed Start Date of	Operations		Click or tap	to enter a date.
A3. DETAILS OF APPLICAN registration (if applicable), or e			s registratio	n certificate and corporation
A3.1 Name				
Name of Legal Entity	Click or tap here to	o enter text.		
Operating/trading name (if any)	Click or tap here to	o enter text.		
A3.2 Contacts Details				
Phone	Click or tap here to	o enter text.	Fax	Click or tap here to enter text.
Email	Click or tap here to	o enter text.		
A3.3 Addresses				
Business Address (this is the office address of the operator)	Click or tap here to enter text.			
Physical Address (if different to Business Address)	Click or tap here to	o enter text.		



Postal Address (if different)	Click or tap here to enter text.			
<b>A4. USE OF AN AGENT</b> – if you wish to use an agent, attach evidence that the agent is authorised to act on your behalf (e.g. power of Attorney or letter of Authorisation).				
Are you using an agent for	□ Yes. Complete A4.1.			
this application?	□ No. Go to Part B.			
A4.1 Agent Contact Informat	ion			
Name of Agent	Click or tap here to enter text.			
Phone	ne Click or tap here to enter text. Fax Click or tap here to e text.		Click or tap here to enter text.	
Email	Click or tap here to enter text.			
Postal Address Click or tap here to enter text.				

PART B – PERSONNEL CONTACT DETAILS					
<b>B1. PRIMARY CONTACT P</b> application.	ERSON – this is the person C	CAAM will lia	ise with in relation to this		
Name of Contact Person	Click or tap here to enter text.	Position	Click or tap here to enter text.		
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.		
Email	Click or tap here to enter text.				
Postal Address	Click or tap here to enter text.				
<b>B2. KEY PERSONNEL</b> – the organization.	positions listed in this section r	may be titled	differently to those in your		
B2.1 Chief Executive Officer	•				
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.		
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.		
Email	Email Click or tap here to enter text.				
B2.2 Head of Flying Operation	ons	1			
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.		
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.		
Email	Click or tap here to enter text.				
B2.3 Head of Continuing Air	worthiness	1			
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.		
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.		
Email	Email Click or tap here to enter text.				
B2.4 Head of Training and C	hecking				
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.		
			7.0		



Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.
Email	Click or tap here to enter text.		
B2.5 Safety Manager			
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.
Email	Click or tap here to enter text.		
B2.6 Alternative Contact for	Operational Matters		
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.
Email	Click or tap here to enter text.		
	<b>MANAGEMENT</b> – You must Civil Aviation Regulations 2016		
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.
Email	Click or tap here to enter text.		
<b>B4. MALAYSIAN CONTACTS</b>	5		
B4.1 Malaysian Representati	i <b>ve</b> (if applicable)		
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.
Email	Click or tap here to enter text.		
Malaysian Postal Address	Click or tap here to enter text.		
<b>B4.2 Station Manager</b> (if app application form.	licable) – if more than one static	on manager, a	attach a separate list to this
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.
Email	Click or tap here to enter text.		
<b>B4.3 Handling Agent (if app</b> Malaysian ports.	licable) – Airline or agency pro	viding apron	and turnaround services to
Name	Click or tap here to enter text.	Position	Click or tap here to enter text.
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.
Email	Click or tap here to enter text.		
	Click of tap here to enter text.		



<b>B4.4 Engineering and Maintenance (if applicable)</b> – Airline or agency providing maintenance support to services at Malaysian Ports. Attach a separate list if more than one.				
Name         Click or tap here to enter text.         Position         Click or tap here to enter text.				
Phone	Click or tap here to enter text. Fax Click or t		Click or tap here to enter text.	
Email	Click or tap here to enter text.			

PART C – REGULATORY AUTHORITY					
C1. NATIONAL AVIATION AU	C1. NATIONAL AVIATION AUTHORITY (NAA)				
Name of Authority	Click or tap here to enter text.				
Officer Responsible	Click or tap here to enter text.	Position	Click or tap here to enter text.		
Phone	Click or tap here to enter text.	Fax	Click or tap here to enter text.		
Email	Click or tap here to enter text.				
Address	Click or tap here to enter text.				
C2. SAFETY RECORD					
Has the Operator experienced any accident(s) or serious incident(s) in the last 12 months?	$\Box$ Yes. Attach a separate sheet describing the accident(s)/serious incident(s), and the activities resulting from any investigations(s).				
	□ No. Go to Part D.				

PART D – AIRCRAFT AND AIRPORTS (for each aircraft type)					
D1. AIRCRAFT DETAIl operate.	<b>D1. AIRCRAFT DETAILS</b> – complete a separate copy of this page for each aircraft type you wish to operate.				
D1.1 Aircraft Type					
Manufacturer	Click or tap here to enter text.				
Туре	Click or tap here to enter text.				
Model	Click or tap here to enter text.				
Registration(s) and serial Numbers(s)	Click or tap here to enter text.				
Attach a list if insufficient space (e.g Ops spec)					
D1.2 Certificate of Reg	jistration (CofR)				
Does each aircraft have a valid Certificate	□ Yes. Attach <b>one</b> aircraft CofR for the type in D1.1.				
of Registration (CofR)	□ No. All aircraft must have a valid registration.				
D1.3 Certificate of Airv	vorthiness (CofA)				
	☐ Yes. Attach <b>one</b> aircraft CofA for the type in D1.1.				



Does each aircraft have a valid Certificate of Airworthiness (CofA)	□ No. All aircraft must have a valid CofA.			
D1.4 Continuing Airwo	orthiness Management	Organisation (CAMO)		
Is the aircraft continuing	☐ Yes. Attach a copy of Approval.	of the approved CAMO certi	ficate together with its Terms	
airworthiness managed by an approved CAMO	□ No. Provide a co airworthiness manager		edure related to continuing	
D1.5 Aircraft Maintena	nce Organisation (AM	0)		
Is the aircraft maintained by an	☐ Yes. Attach a copy of Approval.	of the approved AMO certil	fcate together with its Terms	
approved AMO	☐ No. Provide a copy o aircraft.	of the approved procedure r	elated to maintenance of the	
<b>D2. AIRPORTS</b> – speci D1.1.	fy the applicable destina	tions that are intended to be	e used for the aircraft type in	
🗆 KLIA	🗆 KLIA2	□ Subang	□ Penang	
🗆 Johor	□ Kuching	🛛 Kota Kinabalu		
Other Airports (provi	de details):			
D3. AIRCRAFT NOISE	<b>CERTIFICATION</b> – refe	r to the guidelines.		
Does each aircraft have a noise certificate (or	□ Yes. Attach <b>one</b> air type in D1.1.	craft noise certificate (or ec	quivalent documents) for the	
certificate (or equivalent documents) issued by the State of Registry?	□ No. All aircraft must have a noise certificate (or equivalent document).			
D3.1 ICAO Annex 16, F	Part 1 Aircraft Noise Ce	ertification - tick applicable	box or provide details.	
Chapter 3	Chapter 4	□ Chapter 5	Chapter 6	
Other (provide detail	ls):			
Are any of the aircraft	Yes. Attach details f	or each aircraft that is hush	-kitted.	
engines hush-kitted	□ No. Go to D4.			
<b>D4. OPERATIONAL AUTHORISATIONS</b> – specify any operational authorizations applicable to the aircraft type in D1.1.				
D4.1 Navigation Spec	ifications for PBN Ope	rations		
RNAV	🗆 RNAV 1	□ RNAV 2		
RNP 1	🗆 RNP 2	□ RNP 4	□ RNP 10	
□ Others:				
D4.2 Extended Diversion Time Operations				



Is the aircraft	$\Box$ Yes. Provide approved diversion time (in minute	es):
approved for EDTO/ ETOPS/ EROPS?	□ No. Go to D5.	
	cify the equipment fitted to aircraft type in D1.1 (tick for ADS-B for operation in Malaysian Airspace. Re	
□ ADS-B*	□ TAWS-A (EGPWS)	□ ACAS II (TCAS II Version7.1)

PART E – OPERATIONAL INFORMATION					
E1. AIRLINE IDENTIFICATION CODES					
ICAO Airline Code	Click or tap here to enter text.	IATA Airline	Code	Click or tap here to enter text.	
E2. LOW VISIBILITY OP	ERATIONS				
Does the operator inten		□ Yes. Attach evidence of your approval.			
to conduct Low Visibili Operations?	□ No. Go to E3.				
E3. DANGEROUS GOOI	os				
Is the operator approve		ence of your a	pproval.		
by its NAA to carry and/o consign dangerou goods?					
E4. EXEMPTIONS OR O	THER AUTHORISATIC	ONS			
Are you requesting an exemptions or othe	relevant legislation	□ Yes. Describe the exemptions/authorisations below, providing details of relevant legislation references.			
authorisations as part of this application?	□ No. Go to E5.	□ No. Go to E5.			
E5. CARRIERS' LIABILI	TY INSURANCE – refe	r to the guideli	nes		
Does the Operator hav		☐ Yes. Attach a copy of your Carries' Liability Certificate.			
Carries' liability insurance	<ul> <li>Provide the second seco</li></ul>	$\hfill\square$ No. If you intend to carry passengers you must have Carries' Liability Insurance.			
E6. WET OR DAMP LEA	SING				
Is the propose	$\Box$ Yes. Attach a copy of the lease agreement.				
operation(s) under wet/damp leas agreement?	□ No. Go to E7.				
E6.1 Leasing Company	Information				
Company Name	Click or tap here to enter text.				
Length of Leas Agreement	e Click or tap here to	Click or tap here to enter text.			
Contact Person	Click or tap here to	enter text. P	osition	Click or tap here to enter text.	
Phone	Click or tap here to	enter text. F	ax	Click or tap here to enter text.	
Email	Click or tap here to enter text.				



E7. FOREIGN AOC COMPLIANCE MATRIX – the compliance matrix is a separate document (FAOC
Compliance Matrix - Appendix 3) which lists the procedures a Foreign AOC must have within its
documentation.

	$\Box$ Yes. You do not need to complete the compliance matrix. Go to Part F.
Foreign AOC issued by Malaysia?	$\Box$ No. you must complete the compliance matrix in full. Then go to Part F.

#### PART F – Fees and Charges

The CAAM is required by law to charge on the application for certificate of validation of Foreign Air Operator Certificate.

Application for certificate of validation of Foreign Air Operator Certificate is required to be submitted together with fees as required by Civil Aviation (Fees and Charges) Regulations 2016.

<b>PART G – SUBMISSION CHECKLIST</b> – All documentation applicable to your application must be provided in English (or translated to English). The CAAM may request other documents, in additional to those below, at any time during the assessment process.						
	Air Operator Certificate (AOC) and Operations Specification (Ops Spec), or the equivalent documents issued by the National Aviation Authority, and including the aircraft type, areas/regions of operations and operational authorisations.					
	A copy of the proposed schedule.					
Certificate of Business Registration and/or Certificate of Incorporation, or the equivaler if conducting the initial operation into Malaysia.						
	If using an agent, a letter of authorisation for the agent to act on your behalf.					
	Details of any accidents/serious incidents, and the activities resulting from any investigations.					
	Part D of this application form, completed for <b>EACH</b> aircraft type you are applying for approval to operate under a Foreign AOC.					
	A copy of the noise certificate (or equivalent evidence of compliance with Annex 16) for at least one of <b>EACH</b> aircraft types applied for.					
	A copy of the CofA and CofR for at least one of <b>EACH</b> aircraft types applied for.					
	A copy of the CAMO certificate and its Terms of Approval.					
	A copy of the AMO certificate and its Terms of Approval.					
	Certificate of Insurance for Carriers' Liability Insurance (Declaration).					
	A copy of the lease agreement for aircraft operated under a wet/damp lease arrangement.					
	If applying for the initial issue of a Foreign Air Operator Certificate, a copy of completed FAOC Compliance Matrix, and all referenced manuals and documentation listed in that form.					
	List of aircraft type and registration.					



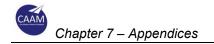
#### PART H – DECLARATION

This declaration must be signed by an approved person who holds responsibility for the Foreign Air Operator Certificate matters (e.g. Chief Executive Officer, Director or Director of Operations).

- I certify that I have read the guidelines accompanying this application form and that the information provided in this application is true, complete, and correct.
- I certify that all aircraft referenced in this application form have a valid CofA, CofR and noise certificate (or equivalent).
- I understand that the applicant must comply with the requirements of the *Civil Aviation Act 1969* and the related regulations, including regulation 114 of the *Civil Aviation Regulations 2016*, as they apply to this application.
- I authorise the CAAM to verify documentation and claims in this application with the relevant National Aviation Authority.

## Note: The assessment process will not commence until all documents and applicable fees have been received.

Name	Click or tap here to enter text.		
Position	Click or tap here to enter text.		
Signature		Date	Click or tap to enter a date.



## GUIDELINES

Attach all supporting documentation to your application form and submit to CAAM in soft copies by email or link. CAAM cannot accept an application without a signature. Please ensure this application form is signed. If you are submitting by email: please print, **sign** and scan this form.

	Postal	Civil Aviation Authority of Malaysia	Phone:	+603 8871 4103
	Address:	Flight Operations Division	Fax:	+603 8871 4334
		No 27, Persiaran Perdana	Email:	ops.faoc@caam.gov.my;
		Level 2, Block Podium B		ops.faoc.group@caam.gov.my
		62618 Putrajaya		

#### About this application form and the application process

The completion of this application form is the first step in the application process. Applicants can complete this application form electronically; however, CAAM cannot accept an application without a signature. The application form will need to be printed, signed and submitted to CAAM in soft copies by email (scanned) or link.

All foreign approvals, authorisations, certificates, licences and accompanying documents **must be current** at the time of application and **must be submitted in English or translated into English**.

Application for certificate of validation of Foreign Air Operator Certificate is required to be submitted together with fees as required by Civil Aviation (Fees and Charges) Regulations 2016.

#### PART A – APPLICATION DETAILS

The application form can be used to apply for the first issue of a CAAM Foreign Air Operator Certificate FAOC (initial issue), to vary the current approval (variation) or to apply for a subsequent issue when the expiry of the AOC is approaching (subsequent issue). Where the applicant is applying for a subsequent issue and a variation at the same time, both boxes should be ticked and a description of the variation provided (e.g. adding new aircraft type).

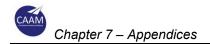
The name of the applicant given in this part will be the name that will appear on the certificate.

The telephone and fax numbers provided should include the appropriate international calling codes and the addresses provided should include the country.

You may appoint an agent to complete the application on your behalf and to negotiate with CAAM in relation to all matters necessary to complete the application. If you wish to authorise an agent, CAAM requires evidence of the agent's authorisation (i.e. Power of Attorney or a Letter of Authorisation). CAAM may deal with the nominated agent in ALL matters relating to the AOC application. This means that you will be taken to have received any communications about your application sent to the agent as if they were sent to you personally.

#### PART B – PERSONNEL CONTACT DETAILS

CAAM requires the name and contact information for the applicant's key personnel and the name and contact details for the applicant's Malaysian representatives. If the position titles of the applicant's personnel vary from those described in this part, the applicant should list the position titles used in its organisation.



A foreign operator is not required to provide CAAM with a drug and alcohol procedures. However, the applicant is required to notify CAAM of the name, title and contact details, including emergency contact details, of a senior person in the applicant's organisation with whom CAAM may liaise in relation to the applicant's personnel who may be drug or alcohol tested.

#### PART C – REGULATORY AUTHORITY

CAAM will use the information provided in this application form to confirm that the regulatory systems of the National Aviation Authority (NAA) that issued your Air Operator Certificate and Ops Spec, and your aircraft's Certificates of Registration and Certificates of Airworthiness meets the minimum standards established by ICAO.

CAAM may seek additional documents and information from the applicant's NAA, such as copies of certificates issued to the applicant, information on regulatory compliance by the applicant, and confirmation that appropriate ongoing surveillance is being conducted of the airworthiness, maintenance procedures and operations of the applicant.

If the amount and type of ongoing aviation safety surveillance is considered inadequate, CAAM may refuse to issue a Foreign Air Operator Certificate to the applicant.

#### PART D – AIRCRAFT AND AIRPORTS

CAAM requires details of the aircraft and airports that the applicant intends to use in its operations.

Part D has been drafted to be specific to an aircraft type which means that if the applicant intends to operate more than one aircraft type, this page must be copied and completed for each aircraft type. Additional copies of this form can be found on the CAAM website.

CAAM requires the applicant to attach to the application specific documentation applicable to each aircraft type. Given the applicant may have several aircraft in its fleet, CAAM does not expect the operator to include certificates of registration, certificates of airworthiness and noise certificates for each individual aircraft. A declaration made on this application form, accompanied by one certificate of registration, one certificate of airworthiness and one noise certificate for **each aircraft type** is considered sufficient.

If the applicant is intending to use a Malaysian registered aircraft to conduct foreign air operations, it may only do so for a period as specified in the Flight Operations Directives.

#### PART E – OPERATIONAL INFORMATION

CAAM requires information about the types of operations the applicant will conduct in Malaysia. Some operations require a separate CAAM approval, in which case the applicant should call or email to the Director of Flight Operations Division, CAAM for further information.

#### Carriers' Liability Insurance:

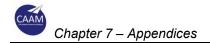
All operators authorised to carry passengers for commercial air transport in Malaysian territory must hold passenger carriers' liability insurance, which ensures that compensation will be paid in respect of death or personal injury to passengers in the event of an air accident. CAAM requires a copy of the applicant's certificate/declaration of insurance.

**Note:** Cargo only operators, carrying cargo which requires attendants (such as attendants for horses) who are not part of the operating crew will require Carriers' liability insurance.

#### Leasing – Wet or Damp Lease:

If your operation is under a wet/damp lease agreement, CAAM requires you to provide a copy of the wet or damp lease agreement. Information in the lease should contain at least: the name and details of the

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lessor and lessee; the period of lease; the aircraft details including type, registration and serial number; details of schedule/routes and where the aircraft is to be based; details of operational control, flight and cabin crew; maintenance arrangements and maintenance personnel; and ground handling and insurance arrangements.

CAAM will seek information from the operator's NAA about any wet or damp lease arrangement.

#### Foreign Air Operator Certificate (FAOC) Compliance Matrix (Form CAAM/BOP/FAOC/2)

Foreign operators wishing to operate under a FAOC into and out of Malaysia must operate in accordance with the provisions and the requirements of ICAO Annex 6 and, for dangerous goods, the ICAO Technical Instructions. To demonstrate compliance with these provisions, CAAM has developed a compliance matrix that lists all of the procedures that an applicant must have within its operating manuals and other documentation.

Applicants applying for an initial issue (the first issue) of a FAOC must complete and submit **all appendices** of the FAOC compliance matrix with the application form. Applicants, who already hold a FAOC, are not required to complete the FAOC compliance matrix.

#### PART F – COSTS

The CAAM is required by law to charge on the application for certificate of validation of Foreign Air Operator Certificate.

Application for validation of Foreign Air Operator Certificate is required to be submitted together with fees as required by Civil Aviation (Fees and Charges) Regulations 2016.

#### PART G – SUBMISSION CHECKLIST

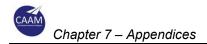
The submission checklist identifies the types of documents you need to submit with the application form. In addition to those documents, CAAM may request other documents during the assessment process.

#### PART H – DECLARATION

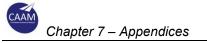
By signing the declaration, you indicate to CAAM that you have read these guidelines, completed the application in full and attached all necessary documentation. Giving false or misleading information is an offence under Malaysian written law.

This application must be signed by the person who holds responsibility for the FAOC matters, usually one of the following:

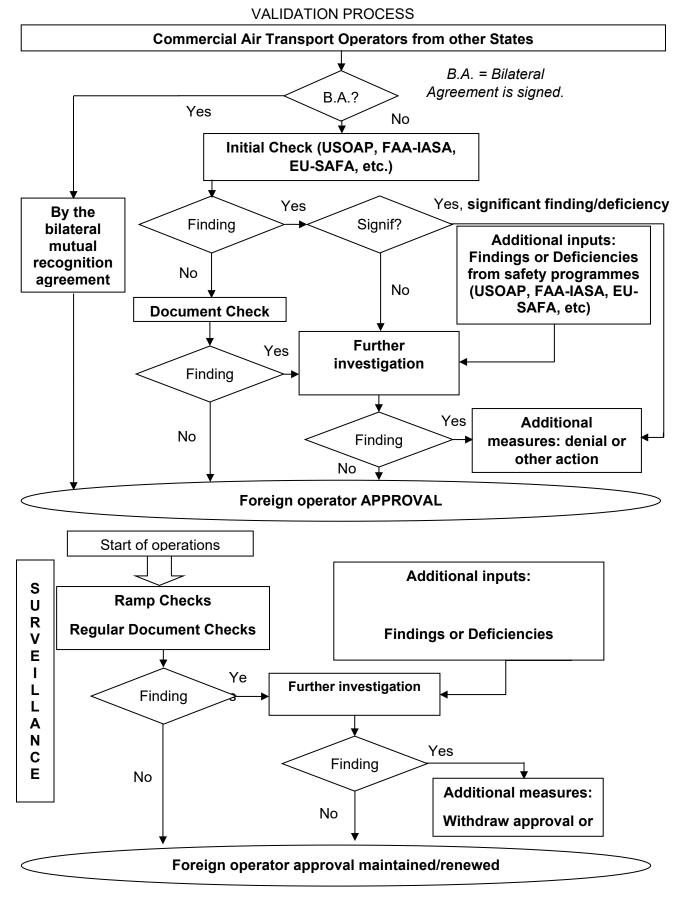
- the individual applicant
- the Managing Director, a Director, Director of Operations or Chief Executive Officer.

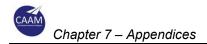


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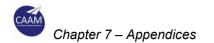


### 7.2 Appendix 2 – Validation Process Flow





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### 7.3 Appendix 3 – Foreign Air Operator Certificate (FAOC) Compliance Matrix

CAAM/BOP/FAOC/2

Flight Operations Division,

No. 27 Persiaran Perdana,

Level 2, Block Podium B, Precinct 4,

62618, PUTRAJAYA Tel.: 603 8871 4103, Fax.: 603 8871 4334

Email address: <a href="mailto:ops.faoc@caam.gov.my">ops.faoc.group@caam.gov.my</a>

### FOREIGN AIR OPERATOR CERTIFICATE (FAOC) COMPLIANCE MATRIX

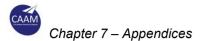
Operator Name:		
Contact Person	Contact Email Address:	

This compliance matrix consists of four sections that list the evidence that CAAM expects an air operator intending to conduct international commercial air transport operations to have included in its manuals or other documents that are required to be submitted to CAAM together with the Malaysian Foreign Air Operator application form.

Section A, B, C and D lists the procedures that CAAM expects an air operator intending to conduct international commercial air transport operations to have included in the operator's manuals or other documents. The list of procedures has been extracted from ICAO Annex 6 and other associated ICAO documents.

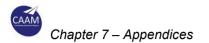
This compliance matrix will be used as a communications tool between CAAM and the applicant during the assessment process. The information provided by completing this compliance matrix will be used by CAAM's inspectors when assessing your application for a Foreign Air Operator Certificate. If your documentation does not address ALL of the items listed in this compliance matrix, the assessment of your application may be delayed.

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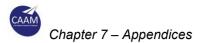


### USER INSTRUCTIONS AND GUIDELINES

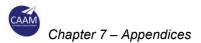
- 1. Identify the relevant section of your operations manuals, maintenance manuals or other documentation that addresses each procedure listed in each section in the compliance matrix.
- 2. Click in the column titled 'Operator Document Reference' and enter the document reference for the procedure. The document reference should identify the manual, volume, section and paragraph(s) that contain the procedure.
- 3. If a procedure is deemed to be not applicable to your operation, indicate this in the column titled 'Operator Document Reference' and provide a short explanation why the procedure is not applicable.
- 4. Items that are not covered by a procedure in the operator's documents, but are available to the CAAM inspector assessing your application, should be identified. These matters will be taken up with the operator and resolved before the assessment is finalised.
- 5. Section D (Dangerous Goods) consists of two parts:
  - Part 1 must be completed in full by all operators
  - Part 2 must be completed in full if you intend to carry dangerous goods (including company materials).
- 6. You are not required to complete the grey columns titled 'CAAM USE ONLY'. CAAM will use these columns to record the assessment outcome for each procedure listed. If CAAM is unable to locate the evidence required (using the 'Operator Document Reference' you supply), CAAM will mark the item as *Unsatisfactory* (in red font) in the 'Document Evaluation' column and include comments regarding the issues identified. A list of those unsatisfactory items will be returned to you and you will be required to address these matters before your assessment is finalised.



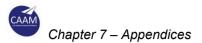
				CAAM USE ONLY	
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
A1 -	GENERAL				
1	ICAO Ann 6 Pt I, App2, Sect. 2.1.1	Instructions outlining the responsibilities of operating personnel pertaining to the conduct of flight operations.		CAAM Use Only	
2	ICAO Ann 6 Pt I, App2, Sect. 2.1.2	Information and policy relating to fatigue manage			
	App2, 000. 2.1.2	a) rules pertaining to flight time, flight duty period, duty period limitations and rest requirements for flight and cabin crew members in accordance with Chap 4,4.10.2 a); and		CAAM Use Only	
		b) policy and documentation pertaining to the operator's FRMS in accordance with ICAO Annex 6, Appendix 7.		CAAM Use Only	
3	ICAO Ann 6 Pt I, App2, Sect. 2.1.3	A list of the navigational equipment to be carried including any requirements relating to operations where performance-based navigation is required.		CAAM Use Only	



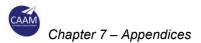
				CAAM USE ONLY	
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
4	ICAO Ann 6 Pt I, App2, Sect. 2.1.4	Where relevant to the operations, the long range navigation procedures, engine failure procedure for EDTO (ETOPS) and the nomination and utilisation of diversion aerodromes.		CAAM Use Only	
5	ICAO Ann 6 Pt I, App2, Sect. 2.1.5	The circumstances in which a radio listening watch is to be maintained.		CAAM Use Only	
6	ICAO Ann 6 Pt I, App2, Sect. 2.1.6	The methods for determining minimum flight altitudes.		CAAM Use Only	
7	ICAO Ann 6 Pt I, App2, Sect. 2.1.7	The methods of determining aerodrome-operating minima.		CAAM Use Only	
8	ICAO Ann 6 Pt I, App2, Sect. 2.1.8	Safety precautions during refuelling with passengers on board.		CAAM Use Only	
9	ICAO Ann 6 Pt I, App2, Sect. 2.1.9	Ground handling arrangements and procedures.		CAAM Use Only	
10	ICAO Ann 6 Pt I, App2, Sect. 2.1.10	Procedures, as prescribed in Annex 12, for pilots-in-command observing an accident.		CAAM Use Only	
11	ICAO Ann 6 Pt I, App2, Sect. 2.1.11	The flight crew for each type of operation, including the designation of the succession of command.		CAAM Use Only	



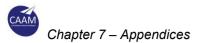
				CAAM USE O	SE ONLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
12	ICAO Ann 6 Pt I, App2, Sect. 2.1.12	Specific instructions for the computation of aircraft fuel and oil quantities to be carried, taking into account all circumstances of the operation including possibility of loss of pressurisation and the failure of one or more engines while en-route.		CAAM Use Only	
13	ICAO Ann 6 Pt I, App2, Sect. 2.1.13	The conditions under which oxygen will be used and the amount of oxygen determined in accordance with Chapter 4,4.3.9.2.		CAAM Use Only	
14	ICAO Ann 6 Pt I, App2, Sect. 2.1.14	Instructions for mass and balance control.		CAAM Use Only	
15	ICAO Ann 6 Pt I, App2, Sect. 2.1.15	Instructions for the conduct and ground control of de-icing/ anti-icing operations.		CAAM Use Only	
16	ICAO Ann 6 Pt I, App2, Sect. 2.1.16	The specifications for the operational flight plan.		CAAM Use Only	
17	ICAO Ann 6 Pt I, App2, Sect. 2.1.17	Standard Operating Procedures (SOP) for each phase of flight.		CAAM Use Only	
18	ICAO Ann 6 Pt I, App2, Sect. 2.1.18	Instructions on the use of normal checklists and the timing of their use.		CAAM Use Only	



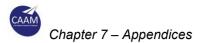
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
19	ICAO Ann 6 Pt I, App2, Sect. 2.1.19	Departure contingency procedures. (i.e. Procedures following an engine failure on take-off)		CAAM Use Only	
20	ICAO Ann 6 Pt I, App2, Sect. 2.1.20	Instructions on the maintenance of altitude awareness and the use of automated or flight crew altitude call out.		CAAM Use Only	
21	ICAO Ann 6 Pt I, App2, Sect. 2.1.21	Instructions on the use of autopilots and auto throttle in IMC.		CAAM Use Only	
22	ICAO Ann 6 Pt I, App2, Sect. 2.1.22	Instructions on the clarification and acceptance of ATC clearances, particularly where terrain clearance is involved.		CAAM Use Only	
23	ICAO Ann 6 Pt I, App2, Sect. 2.1.23	Departure and approach briefings.		CAAM Use Only	
24	ICAO Ann 6 Pt I, App2, Sect. 2.1.24	Procedures for familiarisation with areas, routes and aerodromes.		CAAM Use Only	
25	ICAO Ann 6 Pt I, App2, Sect. 2.1.25	Stabilised approach procedure.		CAAM Use Only	
26	ICAO Ann 6 Pt I, App2, Sect. 2.1.26	Limitation on high rates of descent near the surface.		CAAM Use Only	



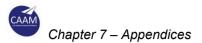
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
27	ICAO Ann 6 Pt I, App2, Sect. 2.1.27	Conditions required to commence or continue an instrument approach.		CAAM Use Only	
28	ICAO Ann 6 Pt I, App2, Sect. 2.1.28	Instructions for the conduct of precision and non-precision instrument approach procedures.		CAAM Use Only	
29	ICAO Ann 6 Pt I, App2, Sect. 2.1.29	Allocation of flight crew duties and procedures for the management of crew workload during night and IMC instrument approach operations.		CAAM Use Only	
30	ICAO Ann 6 Pt I, App2, Sect. 2.1.30	<b>Instructions and training</b> requirements for the avoidance of controlled flight into terrain (CFIT) and policy for the use of the ground proximity warning system (GPWS).		CAAM Use Only	
31	ICAO Ann 6 Pt I, App2, Sect. 2.1.31	Policy, instructions, <b>procedures and training</b> requirements for the avoidance of collisions and the use of the airborne collision avoidance system (ACAS/TCAS).		CAAM Use Only	
32	ICAO Ann 6 Pt I, App2, Sect. 2.1.32	Information and instructions relating to the interce	ption of civil aircraft including:		
		a) procedures (as prescribed in Annex 2) for pilots-in-command of intercepted aircraft; and		CAAM Use Only	



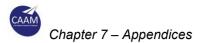
				CAAM USE C	NLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
		b) visual signals used by intercepting and intercepted aircraft, as contained in Annex 2.		CAAM Use Only	
33	ICAO Ann 6 Pt I, App2, Sect. 2.1.33	For Aeroplanes intended to be operated above 15	5,000 m (49,000 ft):		
	, , , , , , , , , , , , , , , , , , ,	a) information which will enable the pilot to determine the best course of action to take in the event of exposure to solar cosmic radiation; and		CAAM Use Only	
		<ul> <li>b) procedures in the event that a decision to descend is taken, covering:</li> <li>1) the necessity of giving the appropriate ATS unit prior warning of the situation and of obtaining provisional descent clearance; and</li> <li>2) the action to be taken in the event that communication with the ATS unit cannot be established or is interrupted.</li> </ul>		CAAM Use Only	
34	ICAO Ann 6 Pt I, App2, Sect. 2.1.34	Details of the safety management system (SMS) provided in accordance with Chapter 3 and 4 of Annex 19.		CAAM Use Only	



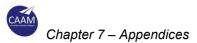
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
35	ICAO Ann 6 Pt I, App2, Sect. 2.1.35	Information and instructions on the carriage of dangerous goods, in accordance with Annex 6, Chapter 14, including action to be taken in the event of an emergency.		CAAM Use Only	
36	ICAO Ann 6 Pt I, App2, Sect. 2.1.36	Security instructions and guidance.		CAAMUse Only	
37	ICAO Ann 6 Pt I, App2, Sect. 2.1.37	The search procedure checklist in accordance with Annex 6, Chapter 13, 13.3. (i.e. Search for bombs, weapons or other dangerous devices)		CAAM Use Only	
38	ICAO Ann 6 Pt I, App2, Sect. 2.1.38	Instructions and training requirements for the use of head-up displays (HUD) and enhanced vision systems (EVS) equipment as applicable.		CAAM Use Only	
39	ICAO Ann 6 Pt I, App2, Sect. 2.1.39	Instructions and training requirements for the use of the Electronic Flight Bag (EFB), as applicable.		CAAM Use Only	
A2 -	AIRCRAFT OPERA			•	
40	ICAO Ann 6 Pt I, App2, Sect. 2.2.1	Certification and operating limitations.		CAAM Use Only	



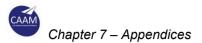
				CAAM USE ONLY	NLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
41	ICAO Ann 6 Pt I, App2, Sect. 2.2.2	The normal, abnormal and emergency procedures to be used by the flight crew, and the checklists relating thereto as required by Chapter 6, 6.1.4.		CAAM Use Only	
42	ICAO Ann 6 Pt I, App2, Sect. 2.2.3	Operating instructions and information on the climb performance with all engines operating, if provided in accordance with Chapter 4, 4.2.4.3.		CAAM Use Only	
43	ICAO Ann 6 Pt I, App2, Sect. 2.2.4	Flight planning data for pre-flight and in-flight planning with different thrust/ power and speed settings.		CAAM Use Only	
44	ICAO Ann 6 Pt I, App2, Sect. 2.2.5	The maximum crosswind and tailwind components for each aeroplane type operated and reductions to be applied to these values having regard to gusts, low visibility, runway surface conditions, crew experience, use of autopilot, abnormal and emergency circumstances, or any other relevant operational factors.		CAAM Use Only	
45	ICAO Ann 6 Pt I, App2, Sect. 2.2.6	Instructions and data for mass and balance calculations.		CAAM Use Only	



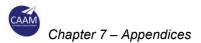
				CAAM USE ONLY	
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
46	ICAO Ann 6 Pt I, App2, Sect. 2.2.7	Instructions for aircraft loading and securing of load.		CAAM Use Only	
47	ICAO Ann 6 Pt I, App2, Sect. 2.2.8	Aircraft systems, associated controls and instructions for their use as required by Chapter 6, 6.1.4		CAAM Use Only	
48	ICAO Ann 6 Pt I, App2, Sect. 2.2.9	The minimum equipment list and configuration deviation list for the aeroplane types operated and specific operations authorised, including any requirements relating to operations where performance-based navigation is prescribed.		CAAM Use Only	
49	ICAO Ann 6 Pt I, App2, Sect. 2.2.10	Checklist of emergency and safety equipment and instructions for its use.		CAAM Use Only	
50	ICAO Ann 6 Pt I, App2, Sect. 2.2.11	Emergency evacuation procedures including type specific procedures, crew coordination, assignment of crew's emergency positions and the emergency duties assigned to each crewmember.		CAAM Use Only	
51	ICAO Ann 6 Pt I, App2, Sect. 2.2.13	Survival and emergency equipment for different routes and the necessary procedures to verify its normal function before take-off, including procedures to determine the required amount of oxygen and the quantity available.		CAAM Use Only	



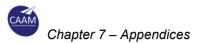
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
52	ICAO Ann 6 Pt I,, App2, Sect. 2.2.14	Details of the ground-air visual signal code for use by survivors as contained in Annex 12.		CAAM Use Only	
A3 -	ROUTES AND AEF	RODROMES		-	
53	ICAO Ann 6 Pt I, App2, Sect. 2.3.1	A route guide to ensure that the flight crew will have, for each flight, information relating to communication facilities, navigation aids, aerodromes, instrument approaches, instrument arrivals and instrument departures as applicable for their operation, and such other information considered necessary for the proper conduct of flight operations. The route guide should contain specific information detailing the conduct of operations to, from and within Malaysian territory.		CAAM Use Only	
54	ICAO Ann 6 Pt I, App2, Sect. 2.3.2	The minimum flight altitudes for each route to be flown.		CAAM Use Only	
55	ICAO Ann 6 Pt I, App2, Sect. 2.3.3	Aerodrome operating minima for each of the aerodromes that are likely to be used as intended landing or as alternate aerodromes.		CAAM Use Only	



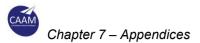
					NLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
56	ICAO Ann 6 Pt I, App2, Sect. 2.3.4	Increase of aerodrome operating minima in the case of degradation of approach or aerodrome facilities.		CAAM Use Only	
57	ICAO Ann 6 Pt I, App2, Sect. 2.3.5	Instructions for determining aerodrome operating minima for instrument approaches using HUD and EVS.		CAAM Use Only	
58	ICAO Ann 6 Pt I, App2, Sect. 2.3.6	The necessary information for compliance wir required by regulations, including the determinat			
		• take-off runway length requirements for dry, wet and contaminated conditions, including those dictated by system failures that affect take-off distance		CAAM Use Only	
		take-off climb limitations		CAAM Use Only	
		en-route climb limitations		CAAM Use Only	
		• approach climb limitations and landing climb limitations		CAAM Use Only	



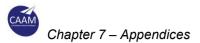
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Operator Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
		• landing runway length requirements for dry, wet and contaminated conditions, including those dictated by system failures that affect take-off distance		CAAM Use Only	
		• supplementary information, such as tyre speed limitations.		CAAM Use Only	
A4 -	- TRAINING			•	
59	ICAO Ann 6 Pt I, App2, Sect. 2.4.1	Details of the flight crew training programme as required by Chapter 9, 9.3.		CAAM Use Only	
60	ICAO Ann 6 Pt I, App2, Sect. 2.4.3	Details of the flight operations officer/flight dispatcher training programme when employed in conjunction with a method of flight supervision.		CAAM Use Only	



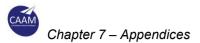
				CAAM USE C	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
B1 -	AIRCRAFT OPERA	TING INFORMATION			
61	ICAO Ann 6 Pt I, App2, Sect. 2.1.2	Details of the company's fatigue management system or the rules governing flight times and flight duty periods and for the provision of adequate rest periods for cabin crew members in accordance with the regulations established by the State of the Operator.		CAAM Use Only	
62	ICAO Ann 6 Pt I, App2, Sect. 2.1.8	Details of the cabin crew procedures and safety precautions during refuelling with passengers on board.		CAAM Use Only	
63	ICAO Ann 6 Pt I, App2, Sect. 2.1.35	Information on the carriage of dangerous goods and action to be taken including cabin crew procedures, in the event of an emergency.		CAAM Use Only	
64	ICAO Ann 6 Pt I, App2, Sect. 2.1.36	Security instructions and guidance.		CAAM Use Only	
65	ICAO Ann 6 Pt I, App2, Sect. 2.1.37	Details of the cabin crew search procedure and guidance on the appropriate course of action to be taken should a bomb or suspicious object be found. Information on the least-risk bomb location specific to the aircraft.		CAAM Use Only	



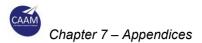
				CAAM USE ONLY	
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
66	ICAO Ann 6 Pt I, Chap 12, Sect. 12.1	Minimum number of crew required for each type of aeroplane.		CAAM Use Only	
67	ICAO Ann 6 Pt I, Chap 12, Sect. 12.2	Procedures for cabin crew to occupy a seat in accordance with Chapter 6 Section 6.16 during take-off and landing and whenever the pilot-in-command so directs.		CAAM Use Only	
68	ICAO Ann 6 Pt I, Chap 12, Sect. 12.3	Location of cabin crew seats and procedures for cabin crew to be seated with seat belt or, when provided, safety harness fastened during take- off and landing and whenever the pilot-in- command so directs.		CAAM Use Only	
69	ICAO Ann 6 Pt I, App2, Sect. 2.2.10	The location, number and types of emergency and safety equipment carried on board the aircraft and instructions for its use.		CAAM Use Only	
70	ICAO Ann 6 Pt I, Chap 12, Sect. 12.1 and	Details of the duties and functions to be perfor cabin crew in the event of an emergency or a situ evacuation of the aircraft, including:	•		
	App2, Sect. 2.2.11	type specific procedures		CAAM Use Only	
		crew coordination		CAAM Use Only	



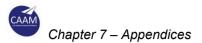
				CAAM USE C	DNLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
		• assignment of crew emergency positions		CAAM Use Only	
		• duties assigned to each crew member.		CAAM Use Only	
71	ICAO Ann 6 Pt I, App2, Sect. 2.2.12	The normal, abnormal and emergency procedures to be used by the cabin crew, the checklists for these procedures and aircraft systems information required, including a statement related to the necessary procedures for the coordination between flight and cabin crew.		CAAM Use Only	
72	ICAO Ann 6 Pt I, App2, Sect. 2.2.13	Details of the survival and emergency equipment for different routes and the necessary cabin crew procedures to verify its normal function before take-off.		CAAM Use Only	
B2 -	TRAINING			•	
73	ICAO Ann 6 Pt I, App2, Sect. 2.4.2 and Chap 12, Sect. 12.4	Details of the approved training programme to be completed by all persons before being assigned as a cabin crew member.		CAAM Use Only	



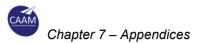
				CAAM USE C	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
74	ICAO Ann 6 Pt I, Chap 12, Sect. 12.4	Details of recurrent training programme to be conducted annually before being assigned as a cabin crew member.		CAAM Use Only	
75	6 ICAO Ann 6 Pt I, Chap 12, Sect. 12.4	Training programme to ensure that each cabin cro	ew member is:		
		a) competent to execute assigned safety duties and functions in the event of an emergency or emergency evacuation		CAAM Use Only	
		<ul> <li>b) drilled and capable in the use of emergency and lifesaving equipment required to be carried:</li> <li>(i) portable fire extinguishers</li> <li>(ii) personal flotation devices such as life jackets</li> <li>(iii) life rafts</li> <li>(iv) evacuation slides</li> <li>(v) emergency exits</li> <li>(vi) oxygen equipment</li> <li>(vii) emergency locator transmitter (ELTs)</li> <li>(viii) first aid kits and medical supplies</li> </ul>		CAAM Use Only	



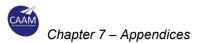
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
		c) when operating an aircraft above 3000m (10000ft), knowledgeable in regards to the effects of the lack of oxygen and the effects of loss of pressurisation		CAAM Use Only	
		d) aware of other crew members' assignments and function in an emergency		CAAM Use Only	
		e) aware of types of dangerous goods in the cabin and completion of the dangerous goods programme required by Annex 18		CAAM Use Only	
		f) aware of human performance as related to passenger cabin safety duties including flight crew – cabin crew coordination.		CAAM Use Only	



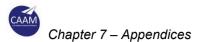
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
76	ICAO Ann 6 Pt I, Chap 4, Sect. 4.2.12.1 and Sect. 4.2.12.2	<ul> <li>Details of the procedures to ensure that passengers are made familiar with the location and use of the following:</li> <li>seat belts</li> <li>emergency exits</li> <li>life jackets</li> <li>oxygen dispensing equipment</li> <li>other emergency equipment provided for individual use.</li> </ul>		CAAM Use Only	
77	ICAO Ann 6 Pt I, Chap 4, Sect. 4.2.12.3			CAAM Use Only	
78	ICAO Ann 6 Pt I, Chap 4, Sect. 4.2.12.4			CAAM Use Only	



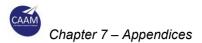
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				CAAM USE O	NLY			
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)			
C1 - 80	- MAINTENANCE CONTROL MANUAL The operator's Maintenance Control Manual (however called) shall contain the following information:							
	ICAO Ann 6 Pt I, Cha	ap 11, Sect. 11.2			1			
	ICAO Ann 6 Pt I, Chap 11, Sect 11.2 a)	/ 1 1		CAAM Use Only				
	ICAO Ann 6 Pt I, Chap 8 Sect. 8.1.1	Operator shall ensure that, in accordance with p State of Registry:	procedures acceptable to the					
		b) each aeroplane they operate is maintained in an airworthy condition		CAAM Use Only				
		c) the operational and emergency equipment necessary for an intended flight is serviceable		CAAM Use Only				
		d) the certificate of airworthiness for each aeroplane they operate remains valid.		CAAM Use Only				



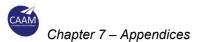
				CAAM USE O	NLY		
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)		
81	The operator's Main ICAO Ann 6 Pt I, Cha	ntenance Control Manual (however called) shall	contain the names and duti	es of persons require	d by 8.1.4		
	ICAO Ann 6 Pt I, Chap 8 Sect. 8.1.4	, , , , , , , , , , , , , , , , , , ,		CAAM Use Only			
82	The operator's Maintenance Control Manual (however called) shall contain a reference to the Maintenance Programme as required by 8.3.1: ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 c)						
	ICAO Ann 6 Pt I, Chap 8 Sect. 8.3.1	a) the operator shall provide, for the use and guidance of maintenance and operational personnel concerned, a maintenance programme approved by the State of Registry		CAAM Use Only			
		b) the design and application of the operator's maintenance programme shall observe Human Factors principles.		CAAM Use Only			



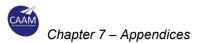
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No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)
	8.4.1 An operator shal	l ensure that the following records are kept for the pe	riods mentioned in 8.4.2:		
		4.1 a) to e) shall be kept for a minimum of period of 90 days at 4.1 f) shall be kept for a minimum period of 1 year after the si	•	en permanently withdrawn	from service.
	ICAO Ann 6 Pt I,	a) the total time in service (hours, calendar time	Completion Reference	CAAM Use Only	
	Chap 8 Sect. 8.4	and cycles, as appropriate) of the aeroplane and all life-limited components			
		You must provide both the completion and retention document references.	Retention Reference		
		For retention period refer to Note 1			
		b) the current status of compliance with all	Completion Reference	CAAM Use Only	
		mandatory continuing airworthiness information			
		You must provide both the completion and retention document references.	Retention Reference		
		For retention period refer to Note 1			
		c) appropriate details of modifications and repairs	Completion Reference	CAAM Use Only	
		You must provide both the completion and retention document references.	Retention Reference		
		For retention period refer to Note 1			



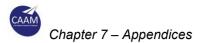
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No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)
		d) the time in service (hours, calendar time and cycles, as appropriate) since the last overhaul of the aeroplane or its components subject to a mandatory overhaul life	Completion Reference	CAAM Use Only	
		You must provide both the completion and retention document references. For retention period refer to Note 1	Retention Reference		
		e) the current status of the aeroplane's compliance with the maintenance programme	Completion Reference	CAAM Use Only	
		You must provide both the completion and retention document references.	Retention Reference		
		For retention period refer to Note 1			
		f) the detailed maintenance records to show that all requirements for the signing of a maintenance release have been met	Completion Reference	CAAM Use Only	
		You must provide both the completion and retention document references.	Retention Reference		
		For retention period refer to Note 2			



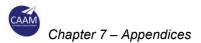
				CAAM USE ONLY				
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)			
84	The operator's Main records required by ICAO Ann 6 Pt I, Cha		hall contain a description of	of the operator's ma	intenance			
	ICAO Ann 6 Pt I, Chap 8 Sect. 8.4.3	· · · /		CAAM Use Only				
85	The operator's Maintenance Control Manual (however called) shall contain a description of the procedures for monitoring, assessing and reporting maintenance and operational experience required by 8.5: ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 e)							
	ICAO Ann 6 Pt I, Chap 8 Sect. 8.5.1	a) the operator of an aeroplane over 5,700kg maximum certificated take-off mass shall monitor and assess maintenance and operational experience with respect to continuing airworthiness and provide the information as prescribed by the State of Registry and report through the system specified in Annex 8, Part II Sect. 4.2.3 f) and 4.2.4.		CAAM Use Only				



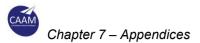
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Commen s (incl. initials an date)
86	service information	ntenance Control Manual (however called) shall reporting requirements of Annex 8, Part II, Sec	=	procedures for comp	olying wit
	ICAO Ann 6 Pt I, Cha	ap 11, Sect. 11.2 f)			
	ICAO Ann 8 Pt II, Chap 4 Sect. 4.2.3 f)	Ensure that, in respect of aeroplanes over 5,700kg and helicopters over 3,175kg maximum certificated take-off mass, there exists a system whereby information on faults, malfunctions, defects and other occurrences that cause or might cause adverse effects on the continuing airworthiness of the aircraft <b>is transmitted to the organisation responsible for the type design</b> of that aircraft. Where a continuing airworthiness safety issue is associated with a modification, the State of Registry shall ensure that there exists a system whereby the above information is transmitted to the organisation responsible for the type design of the design of the modification.		CAAM Use Only	
87	-	ntenance Control Manual (however called) sha iness information and implementing resulting ap 11, Sect. 11.2 g)	-	-	assessine



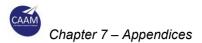
				CAAM USE O	NLY		
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)		
	ICAO Ann 6 Pt I, Chap 8 Sect. 8.5.2	a) the operator of an aeroplane over 5,700kg maximum certificated take-off mass shall obtain and assess continuing airworthiness information and recommendations available from the organisation responsible for the type design and shall implement resulting actions considered necessary in accordance with a procedure acceptable to the State of Registry.		CAAM Use Only			
88	-	ntenance Control Manual (however called) sha	I contain:				
	ICAO Ann 6 Pt I, Cha	ap 11, Sect. 11.2 h)					
	ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 h)	Description of procedures for implementing action resulting from mandatory continuing airworthiness information.		CAAM Use Only			
89	The operator's Maintenance Control Manual (however called) shall contain: ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 i)						
	ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 i)	Details of the system of analysis and continued monitoring of the performance and efficiency of the maintenance programme in order to correct any deficiency in that programme.		CAAM Use Only			



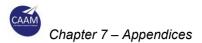
				CAAM USE O	NLY		
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)		
90	The operator's Maintenance Control Manual (however called) shall contain: ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 j)						
	ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 j)	Description of the aircraft types and models to which the manual applies.		CAAM Use Only			
91	The operators Maintenance Control Manual (however called) shall contain: ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 k)						
	ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 k)	Description of the procedures for ensuring that unserviceabilities affecting airworthiness are recorded and rectified.		CAAM Use Only			
92	The operator's Maintenance Control Manual (however called) shall contain: ICAO Ann 6 Pt I, Chap 11, Sect. 11.2 I)						
		Description of the procedures for notifying the State of Registry of significant in service occurrences.		CAAM Use Only			



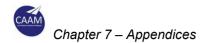
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)
93	ICAO Ann 6 Pt I, Chap 8 Sect. 8.8.1	A maintenance release shall be completed and signed to certify that the maintenance work performed has been completed satisfactorily and in accordance with approved data and the procedures described in the maintenance organisation's procedures manual.		CAAM Use Only	
Main	MAINTENANCE Programme son of the second seco	shall contain details of the following for each aircra	ft type:		
94	ICAO Ann 6 Pt I, Chap 11, Sect. 11.3.1 a)	Maintenance tasks and intervals at which these tasks are to be performed, taking into account the anticipated utilization of the aircraft.		CAAM Use Only	
95	ICAO Ann 6 Pt I, Chap 11, Sect. 11.3.1 b)	When applicable, the continuing structural integrity programme.		CAAM Use Only	
96	ICAO Ann 6 Pt I, Chap 11,	Procedures for deviating from the maintenance p	rogramme:		
	Sect. 11.3.1 c)				•••••••••••••••••••••••••••••••••••••••



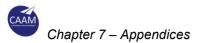
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)
		b) continuing structural integrity programme (when applicable).		CAAM Use Only	
97	ICAO Ann 6 Pt I, Chap 11, Sect. 11.3.1 d)	When applicable, condition monitoring and reliability programme descriptions for aircraft systems, components and engines.		CAAM Use Only	
98	ICAO Ann 6 Pt I, Chap 11, Sect. 11.3.2	Maintenance tasks and intervals that have been specified as mandatory in approval of the type design shall be identified as such.		CAAM Use Only	
99	ICAO Ann 6 Pt I, Chap 11, Sect. 11.3.3	1 5		CAAM Use Only	
C3 -	JOURNEY LOG BO	DOK			
10 0	ICAO Ann 6 Pt I, Chap 11, Sect. 11.4.1	Details of the aeroplane journey log book.		CAAM Use Only	



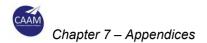
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comment s (incl. initials and date)
10 1	ICAO Ann 6 Pt I, Chap 11, Sect. 11.5			CAAM Use Only	
C5 -	PRESERVATION C	OF FLIGHT RECORDER RECORDS			
10 2	ICAO Ann 6 Pt I, Chap 11, Sect. 11.6	An operator shall ensure, to the extent possible, in the event the aeroplane becomes involved in an accident or incident, the preservation of all related flight recorder records and, if necessary, the associated flight recorders, and their retention in safe custody pending their disposal as determined in accordance with Annex 13.		CAAM Use Only	



	SECTION D – DANGEROUS GOODS PART 1 - ALL OPERATORS								
No.	ICAO Reference	Evidence Required	Company Document Reference	CAAM USE O Document Evaluation Satisfactory? Unsatisfactory?	NLY CAAM's Comments (incl. initials and date)				
D1 -	TRAINING								
10 3	ICAO Technical Instructions Pt 1; Chap 4, Sect. 4.1.1	An established, and maintained, initial and recurrent dangerous goods training program.		CAAM Use Only					
10 4	ICAO Technical Instructions Pt 1; Chap 4, Sect. 4.2.2	Training verified before personnel perform duty.		CAAM Use Only					
10 5	ICAO Technical Instructions Pt 1; Chap 4, Sect. 4.2.3	Recurrent training undertaken within 24 months of previous training.		CAAM Use Only					
10 6	ICAO Technical Instructions Pt 1; Chap 4, Sect. 4.2.4	Test to verify training competency.		CAAM Use Only					
10 7	ICAO Technical Instructions Pt 1; Chap 4, Sect. 4.2.5	Record of training maintained, including mandatory information.		CAAM Use Only					



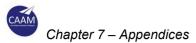
		SECTION D – DANGER PART 1 - ALL OPE			
				CAAM USE O	NLY
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
10 8	ICAO Technical Instructions Pt 1; Chap 4, Sect. 4.2.6 And Chap 4, Sect. 4.2.7	Subject matter and training are relevant to employees' duties.		CAAM Use Only	
10 9	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.10	Operator ensures training is provided to agency personnel.		CAAM Use Only	
The to ide ICAC	operator must have es entify and reject undec O Ann 6 Pt I, Chap 14		es, in the Company Operation	s (or Dangerous Good	
11 0	ICAO Ann 6 Pt I, Chap 14, Sect. 14.2 b)1)	Company Materials identified as dangerous goods.		CAAM Use Only	
11 1	ICAO Technical Instructions Pt 7; Chap 6, Sect. 6.1	Cargo Acceptance Procedures.		CAAM Use Only	



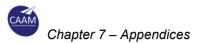
## SECTION D – DANGEROUS GOODS

PART 1 - ALL OPERATORS

	ICAO Reference	O Reference Evidence Required		CAAM USE ONLY	
No.			Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
11 2	ICAO Technical Instructions Pt 7; Chap 5, Sect. 5.1.4	Provisions to aid recognition of undeclared dangerous goods.		CAAM Use Only	
11 3	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.8	Provision of information – cargo acceptance area.		CAAM Use Only	
11 4	ICAO Technical Instructions Pt 7; Chap 5, Sect. 5.1.2	Provision of notices to passengers at airport ticket areas, check-in and boarding areas, with visual examples, regarding dangerous goods that are not permitted in passengers' baggage.		CAAM Use Only	
11 5	ICAO Technical Instructions Pt 7; Chap 5, Sect. 5.1.1	Ticket purchase and check-in cannot be completed at the airport until passengers have indicated that they have understood restrictions on dangerous goods in passengers' baggage.		CAAM Use Only	
11 6	ICAO Technical Instructions Pt 7; Chap 5, Sect. 5.1.4			CAAM Use Only	

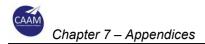


	SECTION D – DANGEROUS GOODS PART 1 - ALL OPERATORS									
				CAAM USE O	NLY					
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)					
11 7	ICAO Technical Instructions Pt 7; Chap 5, Sect. 5.1.4	passengers have indicated that they have		CAAM Use Only						
•	O Ann 6 Pt I, Chap 14									
11 8	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.4	Dangerous goods accidents and incidents.		CAAM Use Only						
11 9	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.5	Undeclared or misdeclared dangerous goods discovered in cargo or mail.		CAAM Use Only						
12 0	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.5	1 5 5		CAAM Use Only						

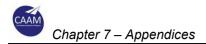


	SECTION D – DANGEROUS GOODS PART 1 - ALL OPERATORS								
				CAAM USE ONLY					
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)				
12 1	ICAO Technical Instructions Pt 7; Chap 3, Sect. 3.3	Procedures for dealing with suspected contaminated baggage or cargo.		CAAM Use Only					

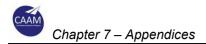
	PART 2 – OPE	RATORS WHO CARRY DANGER MATERIAL	<b>`</b>	LUDING COMP	ANY		
				CAAM USE C	ONLY		
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory?	CAAM's Comments		
				Unsatisfactory?	(incl. initials and date)		
D4 -	D4 - CARRIAGE OF DANGEROUS GOODS						



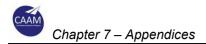
#### PART 2 – OPERATORS WHO CARRY DANGEROUS GOODS (INCLUDING COMPANY MATERIALS) CAAM USE ONLY Company Document ICAO Reference **Evidence Required** No. **Document Evaluation** CAAM's Reference Comments Satisfactorv? Unsatisfactory? (incl. initials and date) The operator has established dangerous goods policies and procedures, in the Company Operations (or Dangerous Goods) Manual, for dangerous goods this would include policies and procedures for: ICAO Ann 6 Pt I, Chap 14, Sect. 14.3 b)4) ICAO Technical Accepting dangerous goods for carriage on CAAM Use Only 12 Instructions Pt 7: board an aircraft. 2 Chap 2, Sect. 2.3 ICAO Technical Handling dangerous goods for carriage on CAAM Use Only 12 3 Instructions Pt 7; board an aircraft. Chap 2, Sect. 2.3 12 ICAO Ann 18, Ensuring that cargo aircraft only consignments CAAM Use Only Chap 8, Sect. 8.9 of dangerous goods are not carried on a 4 passenger aircraft. ICAO CAAM Use Only Technical Ensuring that cargo aircraft only consignments 12 Instructions Pt 7; of dangerous goods are only carried in certain 5 Chap 2, Sect. 2.4 compartments, unit load devices (ULDs) or specified circumstances. ICAO Technical Inspecting dangerous goods for evidence of CAAM Use Only 12 Instructions Pt 7; damage or leaking prior to loading. 6 Chap 3, Sect. 3.1



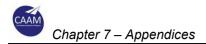
	ICAO Reference	Evidence Required	Company Document Reference	CAAM USE ONLY	
No.				Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
12 7	ICAO Technical Instructions Pt 7; Chap 2, Sect. 2.4.2	Loading and securing dangerous goods on board an aircraft.		CAAM Use Only	
12 8	ICAO Technical Instructions Pt 7; Chap 2, Sect. 2.2	Ensuring that incompatible dangerous goods are appropriately segregated.		CAAM Use Only	
12 9	ICAO Technical Instructions Pt 7; Chap 2, Sect. 2.9.6	Ensuring radioactive materials are appropriately separated.		CAAM Use Only	
13 0	ICAO Technical Instructions Pt 7; Chap 2, Sect. 2.11	Ensuring provisions regarding dry ice, including aircraft type, ventilation rates, method of packing and stowing, segregation from animals and communication to ground staff at origin, transit and destination.		CAAM Use Only	
13 1	ICAO Technical Instructions Pt 7; Chap 2, Sect. 2.13	Ensuring packages and ULDs with self-reactive substances, organic peroxides and lithium batteries are shaded from direct sunlight and away from sources of heat.		CAAM Use Only	



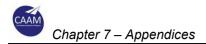
				CAAM USE ONLY	
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
13 2	ICAO Technical Instructions Pt 7; Chap 2, Sect. 2.3	Removing packages containing dangerous goods which appear to be damaged or leaking from an aircraft.		CAAM Use Only	
13 3	ICAO Technical Instructions Pt 7; Chap 3, Sect. 3.1	Inspecting dangerous goods for evidence of damage or leaking when unloading/loading.		CAAM Use Only	
13 4	ICAO Technical Instructions Pt 7; Chap 2, Sect. 2.2.2	Ensuring that Company Materials classified as dangerous goods, carried as cargo on board an aircraft, are packaged, marked, labelled, declared and accepted, inspected, stowed, secured and unloaded in accordance with the technical instructions.		CAAM Use Only	
D5 -	PROVISION OF IN	FORMATION TO PILOT-IN-COMMAND AND	RETENTION OF DOCUME	NTATION	
13 5	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.1.1.1	Providing the necessary information to the pilot- in-command.		CAAM Use Only	



				CAAM USE ONLY	
No.	ICAO Reference	Evidence Required	Company Document Reference	Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
13 6	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.1.1	Information to the pilot-in-command is clearly legible or printed.		CAAM Use Only	
13 7	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.1.4	Information to the pilot-in-command includes signed confirmation from person responsible for loading and inspection and stowage.		CAAM Use Only	
13 8	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.1.7	15		CAAM Use Only	
13 9	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.1.5	Information to pilot-in-command is readily accessible in flight.		CAAM Use Only	
14 0	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.1.1.b)	Copy of the information is provided to relevant person specified in the operations manual.		CAAM Use Only	



No.	ICAO Reference	Evidence Required	Company Document Reference	CAAM USE ONLY	
				Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
14 1	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.11.1	5		CAAM Use Only	
14 2	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.11.2	5		CAAM Use Only	
D6 -	APPROVAL AND L	IMITATIONS			
14 3	ICAO Ann 6 Pt I, Chap 14, Sect. 14.4 ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.2	The operator has provided information in the operations manual (or other appropriate manual) to ensure that all personnel, including third party personnel, involved in the acceptance, handling, loading and unloading of cargo are informed of the operator's operational approval and limitations with regard to the transport of dangerous goods.		CAAM Use Only	



			Company Document Reference	CAAM USE ONLY	
No.	ICAO Reference	Evidence Required		Document Evaluation Satisfactory? Unsatisfactory?	CAAM's Comments (incl. initials and date)
14 4	ICAO Technical Instructions Pt 7; Chap 4, Sect. 4.2			CAAM Use Only	
		<ul> <li>a) dangerous goods not to be carried</li> <li>b) dangerous goods of the operator</li> <li>c) operator variations</li> <li>d) dangerous goods subject to State Approval or Exemption.</li> </ul>			