ADVISORY INFORMATION *18/2021*

30 November 2021

GUIDELINES FOR THE ENTRY POINT SCREENING OF MYSEJAHTERA APPLICATION AND HEALTH DECLARATION FORM FOR TRAVELLERS INTO MALAYSIA

1   Introduction

1.1   The Civil Aviation Authority of Malaysia (CAAM) has worked closely with the Ministry of Transport (MOT) and Ministry of Health (MOH) in partnership with aviation industry to develop and implement health safety measures to safeguard public health and the well-being of passengers, air crew, airport visitors and staffs during this pandemic.

1.2   In line with the current Government efforts into gradually reopening its travel borders and facilitating the entry of travellers into Malaysia, various measures and contactless processes were implemented among them includes the use of the *MySejahtera* mobile application for anyone entering into the country. This effort aims at facilitating the clearance of arriving passengers, reducing queues and minimising contacts, including expediting border control processes, and health assessment and control initiatives at international points of entry (POE).

1.3   This advisory information is applicable to airport operator, air operators and other providers of airport services and facilities in Malaysia covering all phases of an air transport journey. The measures contained in this information incorporate existing requirements as well as CAAM Advisory Information 2/2021 Rev1, dated 5th July 2021.

2   Recommendation

2.1   Airport Guidance

2.1.1   Measures To Be Taken by Air Operator Prior to Departure From Country of Origin.

2.1.1.1   All air operator to advice travellers to download, activate and register the *MySejahtera* application onto their mobile devices (e.g. via public announcements, notices, web applications, etc.) prior to aircraft boarding.

2.1.2　　On-arrival Measures To Be Taken At The Airport by Airport Operator.

2.1.2.1　　All airport operator to ensure adequate *MySejahtera* application QR codes are available for travellers upon arrival at international points of entry (POE).

2.1.2.2　　All airport operator to ensure WiFi connectivity is available for travellers at the airport upon arrival.

2.1.2.3　　All airport operator to ensure adequate personnel are available to manage and control the flow of arriving travellers and assist with their *MySejahtera* application upon arrival at international POE.

2.2　　Measures To Be Taken Onboard the Flight by Air Operators.

2.2.1　　Announcements

2.2.1.1　　The pilots/airline crew of the aircraft advised to make an in-flight announcement during the flight and just prior to landing.

a) During in-flight journey

1) To identify any symptomatic/unwell passengers onboard by the airline crew.

2) Any travellers with symptoms of COVID-19 deadly virus such as fever, cough, sore throat, breathlessness, and other relatable symptoms to come forward and to capitulate themselves to the cabin crew.

b) Prior to Landing

1) Advice fellow travellers to Download, Activate and register the *MySejahtera* application and to fill up the Health Declaration Form (HDF) via the application.

2) To inform all passengers and travellers regarding the thermal scanning process that will be preceded upon arrival to Malaysian borders.

2.3   Health Declaration

2.3.1   Measures To Be Taken By Travellers.

2.3.1.1   All travellers are required to download, activate, and register the *MySejahtera* application (https://mysejahtera.malaysia.gov.my/). *MySejahtera* mobile application is now available in Apple app Store, Google play store, and the Huawei apps gallery.

2.3.1.2   Essential details regarding travel information which includes (date of departure, time of departure, flight details and port of embarkation) are filled in the health declaration form via *MySejahtera* application at least one (1) day prior departure.

2.3.1.3   Scan *MySejahtera* QR code for travellers upon arrival at international points of entry (POE).

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