

ADVISORY INFORMATION 29/2022

16 December 2022



IMPLEMENTATION OF CAAM ELECTRONIC PERSONNEL LICENSING SYSTEM (eCLIPSE)

1 Introduction

- 1.1 As part of the Civil Aviation Authority of Malaysia (CAAM) efforts to increase efficiency of the Personnel Licensing system for CAAM licence holders that includes Pilots, Engineers, and Air Traffic Controllers, CAAM will be implementing the Electronic Personnel Licensing (EPL) system known as electronic CAAM Licensing Professional Services (eCLIPSE). The digitalisation of licensing application process is in conjunction with CAAM's initiative towards an environmentally friendly organisation.
- 1.2 This Advisory Information (AI) is to notify the aviation industry of the new EPL system and related matters. The introduction of eCLIPSE will encompass the introduction of EPL as recommended in ICAO Annex 1 through the latest amendment (Amendment 178), which will be incorporated into CAD 1 – Personnel Licensing.
- 1.3 eCLIPSE is an online platform, provided by CAAM for all CAAM licence holders and aviation stakeholders, that allow users to manage, monitor and submit their applications on licensing matters. eCLIPSE has been designed to provide an all-in-one system which will enable the users a quick overview of their licences, expiry dates and provide on-the-go applications. To enhance its usage, eCLIPSE will also be accessible on a self-contained mobile device such as mobile phones or tablets.

2 Implementation

- 2.1 eCLIPSE will be introduced in phases with the first launch on 3 January 2023. Users can access eCLIPSE via the website address eclipse.caam.gov.my where they are required to complete a one-time registration by creating an account and verifying their identity. Instructions and user guides on how to navigate around eCLIPSE will be made available within the website. CAAM licence holders and appropriate aviation stakeholders will be assigned different roles in the usage of the system.

- 2.2 Licensing matters such as the following, but not limited to, will be made available via eCLIPSE in phases:
- a) Application for initial issuance, renewal and variation of Licence;
 - b) Application for Licence verification / validation;
 - c) Application for English Language Proficiency test;
 - d) Application for Medical Assessment, including filling in the Medical Declaration and payment of fee for medical evaluation;
 - e) Proficiency checks / examinations;
 - f) Application for the appointment as Flying Instructor and Designated Flight Examiner;
 - g) Updating the e-logbook; and
 - h) Updating the Attestation Card.
- 2.3 eCLIPSE will be fully implemented by 3 July 2023 after which the current hard copy licence will be obsolete unless evidence can be provided for genuine cases. During this transition period, the use of both the current hard copy licence and EPL will be accepted by CAAM.
- 2.4 Further information on the launch of the other phases will be released progressively via CAAM Advisory Information and the website landing page.



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