

ADVISORY INFORMATION 03/2025

11th April 2025



UPDATE ON ELECTRONIC CAAM LICENSING PROFESSIONAL SERVICES (eCLIPSE)

1 Introduction

- 1.1 This Advisory Information (AI) serves as an update to AI 08/2024 dated 10 September 2024, concerning the electronic CAAM Licensing Professional Services (eCLIPSE) and related matters for the continuous enhancement and improved efficiency of personnel licensing service delivery to the aviation industry.
- 1.2 This digital platform has been accessible to all Pilots, Licensed Aircraft Engineers and Air Traffic Controllers since July 2024 allowing users to manage, monitor and submit licensing application and provide avenue for licence holder to view their licence status online.

2 Implementation

- 2.1 This digital personnel licensing system has been officially launched on 25 February 2025, and still undergoes continuous enhancement in phases for modernising processes as well as ensuring compliance with International Civil Aviation Organization (ICAO) standards.
- 2.2 Pilots, Licensed Aircraft Engineers and Air Traffic Controllers are required to register and update their information in eCLIPSE to enable them to optimise the usage of the system.
- 2.3 **Between 14 April 2025 and 31 August 2025, plastic card-type licences will be issued to pilots, Licensed Aircraft Engineers (LAEs), and Air Traffic Controllers.** Due to the limited space on the plastic card, it will display only essential information as required by ICAO. Additional details can be accessed by scanning the QR code on the card using a smartphone or similar device. With the introduction of this new format, only pilots will be assigned new licence numbers that will remain with them throughout their aviation careers.

- 2.4 Until 31 August 2025, both plastic card-type licence and current licence format will be applicable and accepted. The digital personnel licensing system, along with the plastic card-type licence, will be fully implemented by 1 September 2025. After this date, the new licence number will be recognised as the official CAAM license number, except in cases where valid evidence is provided for genuine exceptions.
- 2.5 The public is urged to refer to the CAAM website for latest updates on eCLIPSE which will be published from time to time.



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