

# Quick Guide for Flight Application

for

# **Aerofile**



#### 1 Flight Search

- 1.1 Flight Application
- 1.2 Flight Schedule

#### 2 Create New Flight Application

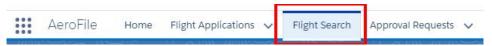
- 2.1 Edit Flight Application
- 2.2 Submit Flight Application
- 2.3 Revise Flight Application
- 2.4 Retiming Flight Application
- 2.5 Copy Flight Application
  - 2.5.0.0.1 'Copy Rejected' Flight Application
- 2.6 Flight Schedule
  - 2.6.2 Flight Schedule Layout (Revision)
  - 2.6.3 Alternates Routes Entry
  - 2.6.4 Flight Schedule Status Indicator
  - 2.6.6 Add Flight Schedule
  - 2.6.7 Remove Flight Schedule
  - 2.6.8 'Copy This Row' button on Flight Schedule
- 2.7 Partially Approved an Application
- 2.8 Rejecting Flight Application
- 2.9 Final Approval Steps
- 2.10 Final Approval Letter
  - 2.10.1 Final Approval Letter Commercial Scheduled
  - 2.10.2 Final Approval Letter Commercial Non Scheduled
  - 2.10.3 Final Approval Letter Commercial Scheduled Extra Flights
  - 2.10.4 Final Approval Letter Overflight
  - 2.10.5 Final Approval Letter Adhoc
- 2.11 Rejection Letter



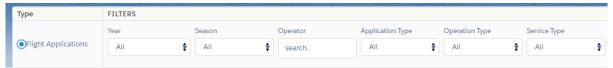
## 1 Flight Search

#### 1.1 Flight Application

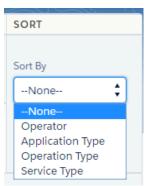
Go to 'Flight Search' Tab located on the top, on a line with 'Home' tab.



Choose 'Flight Application" to search flight application.



- Quickly filter and search for Flight Applications or Flight Schedules by Year / Season, Operator, Application Type / Operation Type / Service Type.
- Users can sort Flight Application search result by choosing option in 'Sort By' located on the right.

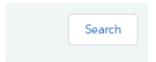


 Or ordering it by choose two options on 'Order' whether ascending / descending.



Click 'search' located on right above 'Order'.



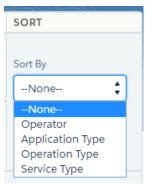


### 1.2 Flight Schedule

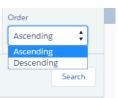
If user want to search flight schedules, choose 'Flight Schedules'



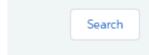
- Quickly filter and search for Flight Applications or Flight Schedules by Origin / Destination, Effective from / Effective To, and Aircraft ICAO.
- User can sort Flight Application search result by choose option in 'Sort By' located on the right.



 Or ordering it by choose two options on 'Order' whether ascending / descending



Click 'search' located on right above 'Order'

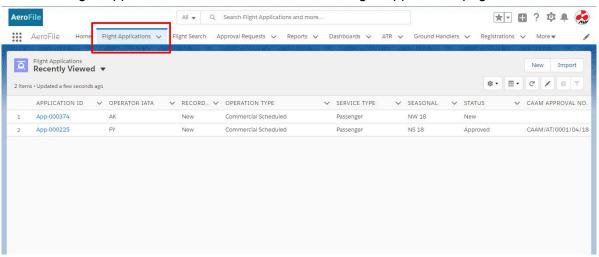




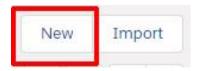


## 2 Create New Flight Application

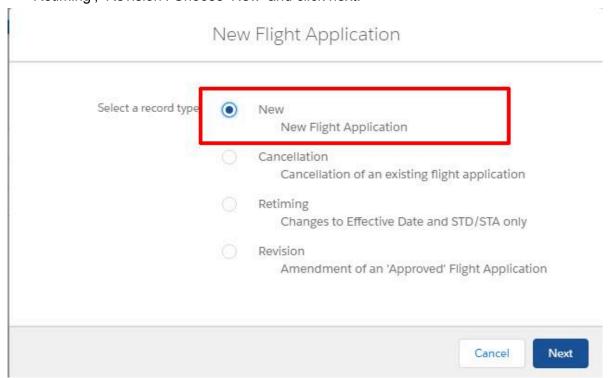
• Click 'Flight Application' tab, user will directed to 'Flight Application' page.



Click 'New' button located on top-right.

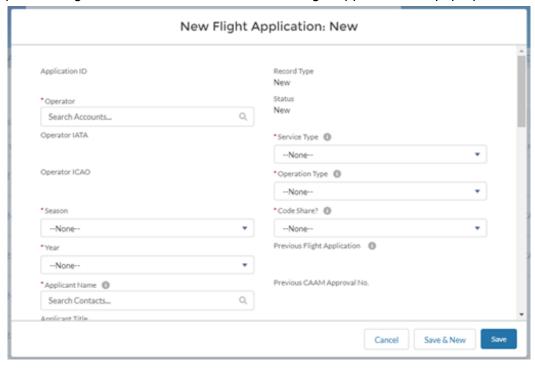


• Upon clicking 'New' button, Four option will pop-up, there are 'New', 'Cancellation', 'Retiming', 'Revision'. Choose 'New' and click next.





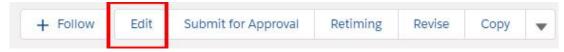
Upon clicking 'Next' button, form to create new flight application will pop-up.



- Fields marked with the red asterisk (\*) are mandatory to be entered
- Click on the 'Save' button at the bottom-right to save the record.
- Click on 'Save & New' button to save then create new flight application.
- Click on 'Cancel' button to cancel editing flight application.

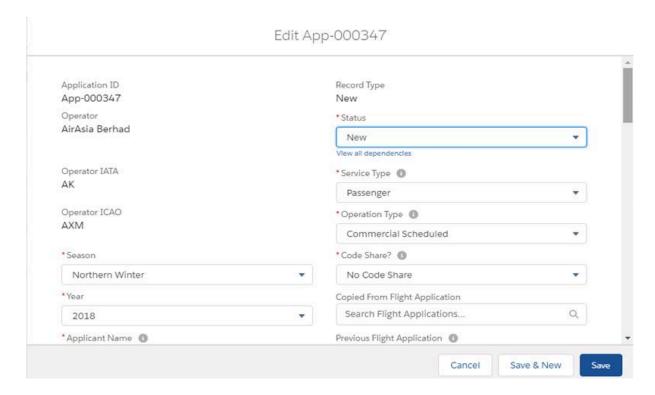
### 2.1 Edit Flight Application

• Click the "edit" button located on top-right.

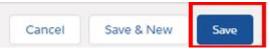


• Fields marked with the red asterisk (\*) are mandatory to be entered.





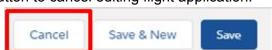
• Click on the 'Save' button at the bottom-right to save the record.



• Click on 'Save & New' button to save then create new flight application.



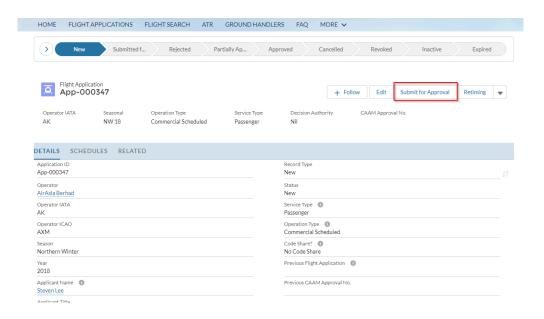
• Click on 'Cancel' button to cancel editing flight application.



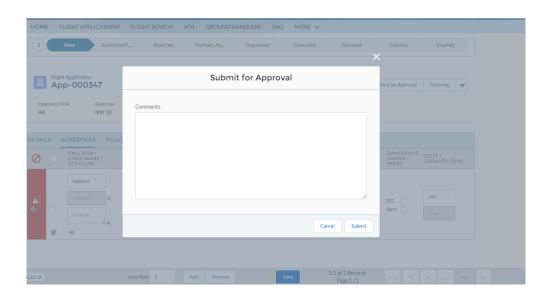


### 2.2 Submit Flight Application

 Select the Flight Application record saved in the previous test case and go to submit approval

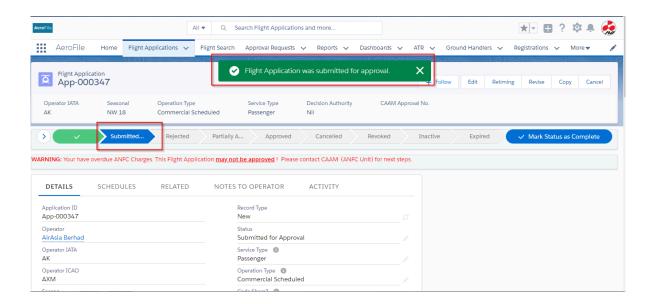


• There is a pop up field where User can write more detail prior to submission.





 Submit application. There will be a green pop up message indicating that the application is submitted for approval.



### 2.3 Revise Flight Application

 Within the selected flight application record, drop down the drop arrow and click on the 'Revise' button located at the top right.



• The Revision instructional pop-up will be display to inform the user on the step to perform for a revision.



#### Revision

To revise flight application:

- 1. Click Revise button to unlock all fields and update fields of the schedules as necessary.
- 2. Click Save Schedules button and Submit for Approval button.

The below conditions must be met to ensure an application to be valid for cancellation:

- 1. Status is Approved or Partially Approved, with Approval No.
- 2. The application is not cancelled.
- 3. There is no on-going retiming or revision of the application.

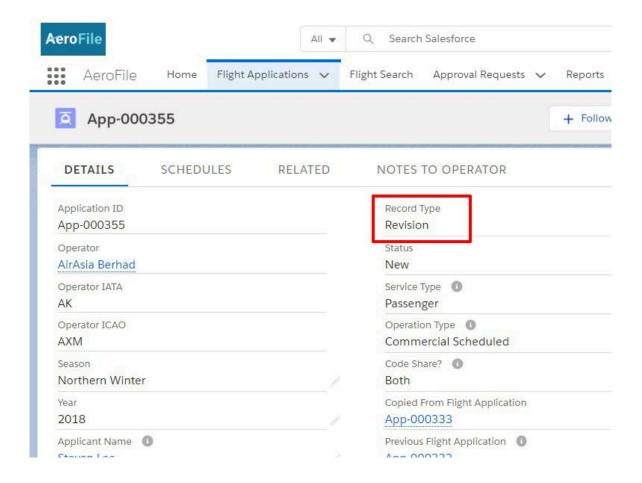


- Click on the 'Revise' button to agree to revise flight application.
- Click on the 'Close' button to cancel revising flight application.



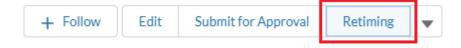
- Upon clicking on the 'Revise' button, the User is able to create and save a new Revision Flight Application record.
- A new record with a new Application ID is created.
- The new record retains the same 'CAAM Approval No.' as the previously approved new flight application.
- The Record Type now display the application as 'Revision'.





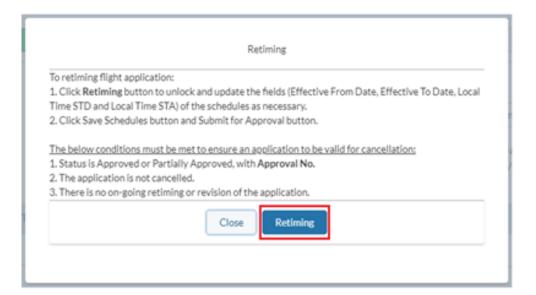
### 2.4 Retiming Flight Application

- Within the Flight Application record click on the Schedules tab.
- Click on 'Retiming' button to change schedule date and time.

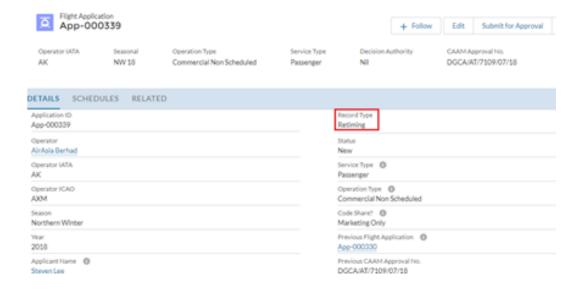


- Upon clicking 'Retiming' button, instructional conditions will pop-up for retiming.
- If the flight application's condition is match for retiming, then user can do retiming by clicking 'Retiming' button.



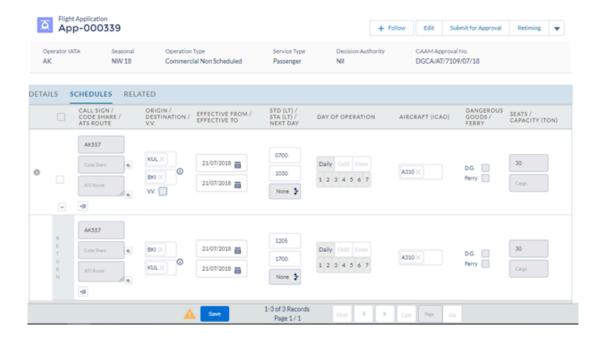


• Upon clicking on the 'Retiming' button, flight application record type will be updated to 'Retiming'.



- Proceed to click on Schedule and modify the details of the flight schedule as necessary.
  - Origin / Destination
  - Effective From / Effective To
  - STD (LT) / STA (LT)

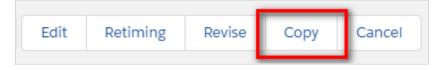




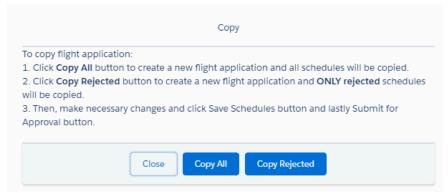
• Once all the mandatory fields (\*) have been entered, click on the 'Save' button.

### 2.5 Copy Flight Application

 Clicking on Copy will result in a carbon-copy of the Flight Application AND all its associated Flight Schedules entries being re-created within AeroFile as new record.



• Copy instructional pop-up will be display to inform the User on the step to perform for copying flight application.





Click on 'Copy All' button to copy all schedule.

Сору

To copy flight application:

- 1. Click Copy All button to create a new flight application and all schedules will be copied.
- Click Copy Rejected button to create a new flight application and ONLY rejected schedules will be copied.
- Then, make necessary changes and click Save Schedules button and lastly Submit for Approval button.



 'Copy Rejected' Flight Application. Click on 'Copy Rejected' button to copy only rejected schedule.

Сору

To copy flight application:

- 1. Click Copy All button to create a new flight application and all schedules will be copied.
- Click Copy Rejected button to create a new flight application and ONLY rejected schedules will be copied.
- Then, make necessary changes and click Save Schedules button and lastly Submit for Approval button.



Click on 'Close' button to cancel copying flight application.

Сору

To copy flight application:

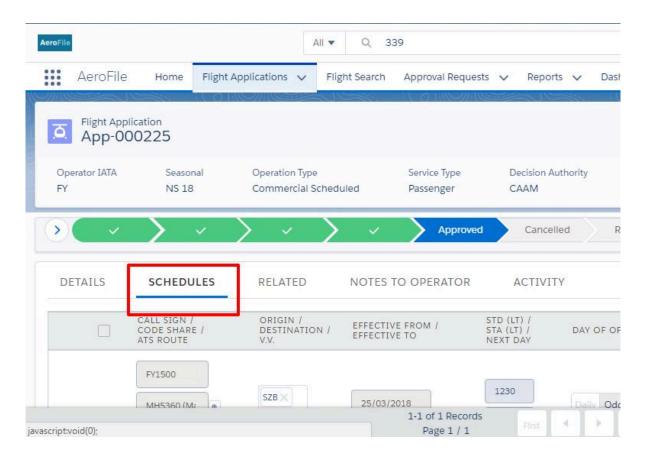
- 1. Click Copy All button to create a new flight application and all schedules will be copied.
- Click Copy Rejected button to create a new flight application and ONLY rejected schedules will be copied.
- Then, make necessary changes and click Save Schedules button and lastly Submit for Approval button.





### 2.6 Flight Schedule

Within the selected flight application, click 'Schedules' tab.



#### 2.6.2 Flight Schedule Layout (Revision)

 Below is flight schedule layout after user revise the schedule, the top value (red one) is the original one or the previous value. Black one in the field is the current value.

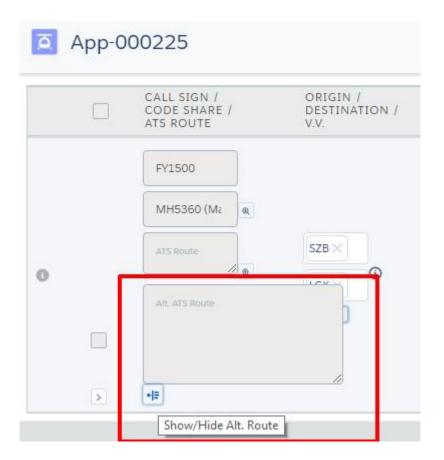


#### 2.6.3 Alternates Routes Entry

Click on the Show/Hide Alternative Route button

+|=





• Enter the alternate ATS Routes (if any) across multiple lines within the pop-up section.

#### 2.6.4 Flight Schedule Status Indicator

- Approved schedule is marked by green tick
- Rejected schedule is marked by red cross





#### 2.6.6 Add Flight Schedule

- User can click 'Add' button at the bottom of the Flight Schedule page.
- There are value field how much user want to add flight schedule.

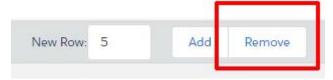


Don't forget to click 'Save' button



#### 2.6.7 Remove Flight Schedule

- User can click 'Remove' button at the bottom of the Flight Schedule page.
- There are value field how much user want to remove flight schedule.



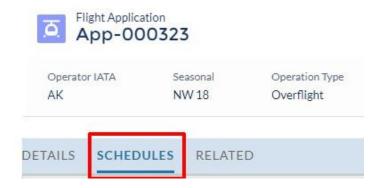
Don't forget to click 'Save' button





#### 2.6.8 'Copy This Row' button on Flight Schedule

- Open flight application.
- Click the schedule's tab to see and copy the schedule.

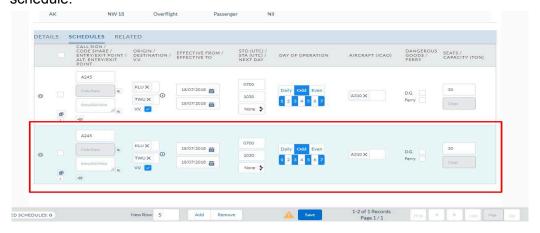


- Pick one the schedule row (schedule that want to be copied).
- Click the 'Copy This Row' button.



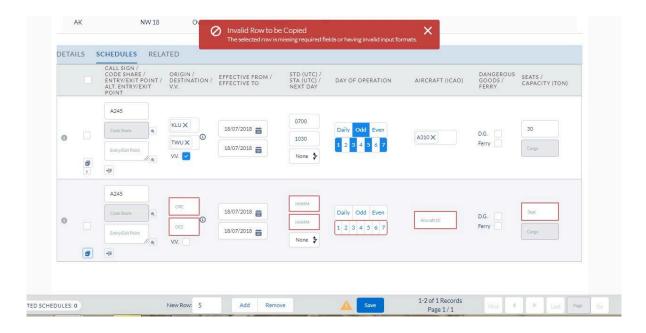
\*Note: Only New flight application has the 'Copy This Row' button feature

- Upon clicking 'Copy This Row' button, schedule will be copied.
- First row of the schedule is the original schedule.
- Second row (inside red square) of the schedule is the newly copied schedule.



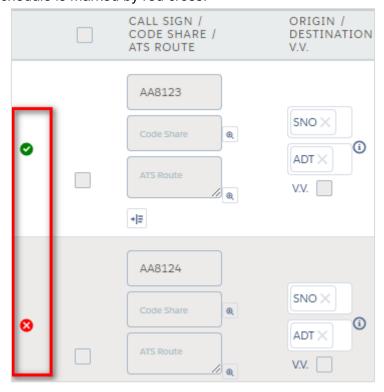
Required field can not be empty if the user want to copy the schedule.





#### 2.7 Partially Approved an Application

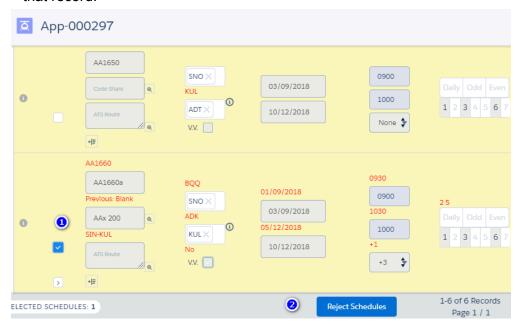
- Instead of a full approval, Flight Application can also be selectively or 'Partially Approved'.
- Any Stakeholder Agency (NSCM / MAVCOM / CAAM) can opt to reject any of the Schedule records within the Flight Application.
- Approved schedule is marked by green tick.
- Rejected schedule is marked by red cross.



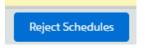
Navigate to the Schedules tab within the Flight Application to be approved:



 Select the record(s) that are to be rejected and by checking the checkbox for that record.

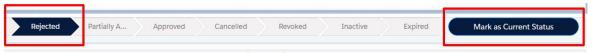


 Once selected, click on the 'Reject Schedules' button located at the bottom bar of the Schedules tab.

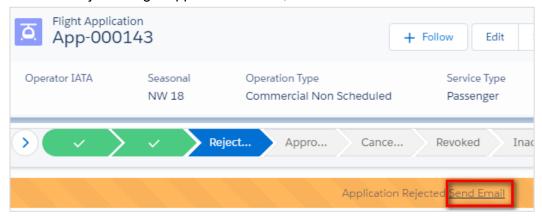


### 2.8 Rejecting Flight Application

• Within chosen flight application, click 'Rejected' and mark it as current status



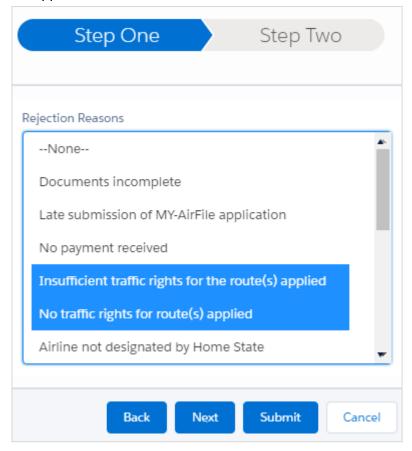
Within the rejected flight application record, click on the Send Email link



Within the pop-up screen for Step 1:



 Select the Rejection Reasons of to be displayed within the rejection email alert sent to the applicant

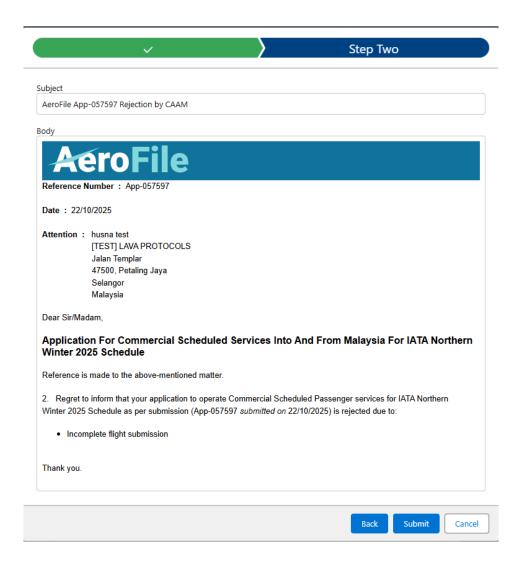


Click on Next button



- Within the pop-up screen for Step 2:
- Preview the draft sample of the rejection letter for any mistakes
- Verify the rejection reasons list matches with what was selected in Step 1.





Click on Submit to send out the email

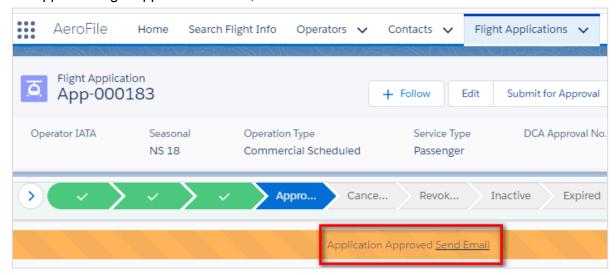


\*Note: Once Submitted, the rejection letter cannot be recalled!

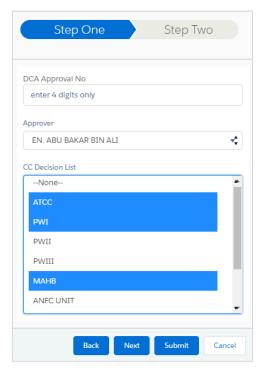


### 2.9 Final Approval Steps

 Upon an Approval, CAAM will have to perform the following final steps: Within the approved flight application record, click on the 'Send Email' link



- Enter the 4 digit CAAM Approval No
- Select the Approver's name.
- Select the Decision List of authorities to be CC-ed with the Approval email is sent out.



- Click on 'Next' button.
- Within the pop-up screen for Step 2:
- Preview the draft sample of the approval letter for any mistakes



• Verify the CAAM Approval No, CAAM Approver's Name & Copy To (CC) list matches with what was selected in Step 1.



Click on Submit to send out the email

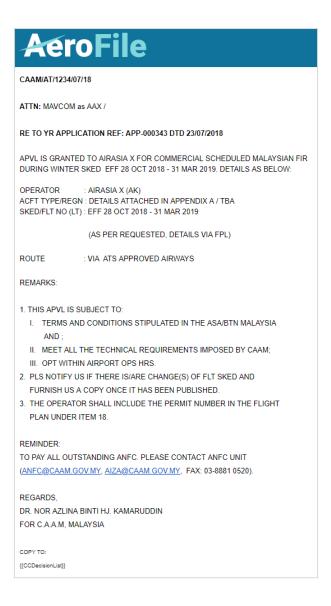
\*Note: Once Submitted, the approval letter cannot be recalled!

#### 2.10 Final Approval Letter

#### 2.10.1 Final Approval Letter - Commercial Scheduled

 Upon Final Approval by CAAM, for - Commercial Scheduled, the Operator of the approved flight application will receive an official email notification containing the approval decision.





#### 2.10.2 Final Approval Letter - Commercial Non Scheduled

 Upon Final Approval by CAAM, for - Commercial Non Scheduled, the Operator of the approved flight application will receive an official email notification containing the approval decision.



## **AeroFile**

#### DGCA/AT/7109/07/18

ATTN: STEVEN LEE / CHIEF OPERATIONS OFFICER (COO)

#### RE TO YR FAXED REF: APP-000340 DTD 20/07/2018

APVL IS GRANTED TO AERODARAT SERVICES SDN. BHD. ON BEHALF OF AIRASIA BERHAD TO OVF IN MALAYSIA AIRSPACE/FIR. DETAILS AS BELOW:

OPERATOR : AIRASIA BERHAD

ACFT TYPE/REGN : DETAILS ATTACHED IN APPENDIX A / TBA

SKED/FLT NO (LT) : EFF 19 JUL 2018 - 22 JUL 2018

(DETAILS VIA FPL)

: COMMERCIAL NON SCHEDULED PURPOSE : VIA ATS APVD AIRWAYS

VALIDITY : 72 HOURS

#### REMARKS:

1. THE OPERATOR SHALL INCLUDE THE PERMIT NUMBER IN THE FLIGHT PLAN UNDER ITEM 18.

2. TO PAY ALL OUTSTANDING ANFC. ALL OPERATOR/S OR GROUND HANDLER/S WITHOUT ACCOUNT WITH THE ANFC UNIT TO DO ASAP OR TO PAY THE ANFC CHARGES BEFORE THE FLIGHT'S IS MADE.

PLEASE CONTACT ANFC UNIT (ANFC@CAAM.GOV.MY, AIZA@CAAM.GOV.MY, FAX: 03-8881 0520).

REGARDS...

FOR C.A.A.M. MALAYSIA

COPY TO:

BILLING ADDRESS: AIRASIA BERHAD

#### 2.10.3 Final Approval Letter - Commercial Scheduled Extra Flights

Upon Final Approval by CAAM, for - Commercial Scheduled - Extra Flights, the Operator of the approved flight application will receive an official email notification containing the approval decision





#### DGCA/AT/5556/04/18

ATTN: HAZIM /

#### RE TO YR EMAIL / DTD 04/04/2018

APVL IS GRANTED TO MALINDO AIRWAYS TO OPT ADDITIONAL FREQUENCY IN NS 18 SCHEDULE SEASON. DETAILS AS BELOW:

OPERATOR : MALINDO AIRWAYS (OD)

: DETAILS ATTACHED IN APPENDIX A / TBA ACFT TYPE

ACFT REGN : TBA
SCHEDULE (LT) : EFF 9 JUN 2018 - 11 JUN 2018

(DETAILS VIA FPL)

PURPOSE : ADDITIONAL FREQUENCY : VIA ATS APVD AIRWAYS ROUTE

VALIDITY : 72 HOURS

#### REMARKS:

1. CTC NSCM FOR SLOT TIME CONFIRMATION

2. THE OPERATOR SHALL INCLUDE THE PERMIT NUMBER IN THE FLIGHT PLAN UNDER ITEM 18.

3. TO PAY ALL OUTSTANDING TO ANFC, PLEASE CONTACT ANFC UNIT (ANFC@CAAM.GOV.MY, AIZA@CAAM.GOV.MY, FAX: 03-8881 0520).

#### REGARDS,

BILIING ADDRESS: MALINDO AIRWAYS

#### 2.10.4 Final Approval Letter - Overflight

Upon Final Approval by CAAM, for - Overflight - the Operator of the approved flight application will receive an official email notification containing the approval decision.



#### **AeroFile** DGCA/AT/7109/07/18 ATTN: STEVEN LEE / CHIEF OPERATIONS OFFICER (COO) RE TO YR FAXED REF: APP-000340 DTD 20/07/2018 APVL IS GRANTED TO AERODARAT SERVICES SDN. BHD. ON BEHALF OF AIRASIA BERHAD TO OVF IN MALAYSIA AIRSPACE/FIR. DETAILS AS BELOW: : AIRASIA BERHAD UPERATOR : AIRASIA BERHAD ACFT TYPE/REGN : DETAILS ATTACHED IN APPENDIX A / TBA SKED/FLT NO (LT) : EFF 19 JUL 2018 - 22 JUL 2018 (DETAILS VIA FPL) PURPOSE : COMMERCIAL NON SCHEDULED ROUTE : VIA ATS APVD AIRWAYS : 72 HOURS VALIDITY REMARKS: 1. THE OPERATOR SHALL INCLUDE THE PERMIT NUMBER IN THE FLIGHT PLAN UNDER ITEM 18. 2. TO PAY ALL OUTSTANDING ANFC. ALL OPERATOR/S OR GROUND HANDLER/S WITHOUT ACCOUNT WITH THE ANFC UNIT TO DO ASAP OR TO PAY THE ANFC CHARGES BEFORE THE FLIGHT'S IS MADE. PLEASE CONTACT ANFC UNIT (ANFC@CAAM.GOV.MY, AIZA@CAAM.GOV.MY, FAX: 03-8881 0520). FOR C.A.A.M. MALAYSIA COPY TO: {{CCDecisionList}} BILLING ADDRESS: AIRASIA BERHAD

#### 2.10.5 Final Approval Letter - Adhoc

 Upon Final Approval by CAAM, for - Adhoc - the Operator of the approved flight application will receive an official email notification containing the approval decision.



#### **AeroFile** DGCA/AT/1235/04/18 ATTN: DISIE SOPHIAHANA BT HASHIM / RE TO YR LETTER DTD 04/04/2018 APVL IS GRANTED TO SINGAPORE AIRLINES TO OPT CHARTER FLIGHT 20 APR 2018 - DEC . DETAILS AS BELOW: OPERATOR · SINGAPORE AIRLINES ACFT TYPE/REGN : DETAILS ATTACHED IN APPENDIX A / TBA SKED/FLT (LT) : EFF 20 APR 2018 - DEC (DETAILS VIA FPL) : CHARTER FLIGHT PURPOSE ROUTE : VIA ATS APVD AIRWAYS : 72 HOURS VALIDITY REMARKS : 1. TO CTC NSCM FOR SLOT TIME CONFIRMATION 2. THE OPERATOR SHALL INCLUDE THE PERMIT NUMBER IN THE FLIGHT PLAN UNDER ITEM 18. 3. TO PAY ALL OUTSTANDING TO ANFC, ALL OPERATOR/S OR GROUND HANDLER/S WITHOUT ACCOUNT WITH THE ANFC UNIT TO DO SO ASAP OR TO PAY THE ANFC CHARGES BEFORE THE FLIGHT/S IS MADE. PLEASE CONTACT ANFC UNIT (ANFC@CAAM.GOV.MY, AIZA@CAAM.GOV.MY, FAX: 03-8881 0520). DR. NOR AZLINA BINTI HJ. KAMARUDDIN FOR C.A.A.M, MALAYSIA COPY TO : {{CCDecisionList}}

### 2.11 Rejection Letter

 Upon a rejection by any of the approving authorities (i.e NSCM, CAAM1 or CAAM2), the Operator of the rejected application will receive the official email notification of the rejection stating the reason(s) for the rejection.



# **AeroFile**

Reference Number: App-057597

Date : 22/10/2025

Attention: husna test

[TEST] LAVA PROTOCOLS

Jalan Templar 47500, Petaling Jaya Selangor

Malaysia

Dear Sir/Madam,

## Application For Commercial Scheduled Services Into And From Malaysia For IATA Northern Winter 2025 Schedule

Reference is made to the above-mentioned matter.

- 2. Regret to inform that your application to operate Commercial Scheduled Passenger services for IATA Northern Winter 2025 Schedule as per submission (App-057597 *submitted on* 22/10/2025) is rejected due to:
  - · Incomplete flight submission

Thank you.

