

Safer above. Safer beyond.



Building safer skies together.

**Director,
External Affairs
Location: Putrajaya**

Eligible candidates are encouraged to apply for the aforementioned position by submitting the application form, resume, academic qualifications and supporting documents via www.caam.gov.my/resources/announcements/career/. Kindly note that only applications submitted through **CAAM website** will be considered.

Application deadline is on **4th March 2026, at 11:59 p.m.**

*Recruitments are subject to vacancies, and only candidates who have been shortlisted for an interview will be contacted.

DIRECTOR, EXTERNAL AFFAIRS

Job Description

Responsible for leading and managing CAAM's international affairs, government relations, and strategic stakeholder engagement to strengthen organizational reputation, policy influence, and regulatory credibility. The role ensures effective representation of CAAM at national, regional, and international levels, while supporting alignment with national aviation policies and international aviation standards.

Qualifications for Appointment

Candidates must possess the following criteria:

a) Citizenship

- Malaysian citizen.

b) Academic & Professional Qualifications

- A Bachelor's degree in International Relations, Public Policy, Law, Aviation Management or any related field from a higher education institution recognized by the Government, or an equivalent qualification.
- Master's degree in International Relations, Public Policy, Public Administration, Law, Aviation Management, Political Science, or a related discipline from a recognized institution.

c) Additional Requirements

- At least fifteen (15) years of relevant professional experience in external affairs, government relations, international cooperation, public policy, or regulatory engagement, preferably within a government agency, statutory body, or international organization.
- Minimum five (5) years of experience in a senior leadership or director-level role, with direct responsibility for managing international relations, government liaison, or strategic stakeholder engagement.
- Demonstrated experience in representing organizations at national, regional, and international forums, including negotiations with government bodies, foreign counterparts, and international institutions.

- Strong understanding of government structures, inter-agency coordination mechanisms, and international civil aviation frameworks and standards.
- Proven track record in policy advisory, diplomacy, stakeholder management, and strategic communication, with the ability to influence outcomes at senior decision-making levels.
- Excellent communication, analytical, and writing skills, including the ability to prepare policy briefs and strategic papers.