

Safer above. Safer beyond.



Building safer skies together.

Senior Director,
External Affairs and
Strategic Communications
Location: Putrajaya

Eligible candidates are encouraged to apply for the aforementioned position by submitting the application form, resume, academic qualifications and supporting documents via www.caam.gov.my/resources/announcements/career/. Kindly note that only applications submitted through **CAAM website** will be considered.

Application deadline is on **28th August 2026, at 11:59 p.m.**

*Recruitment is subject to available vacancies, and only shortlisted candidates will be contacted for interviews.

SENIOR DIRECTOR, EXTERNAL AFFAIRS & STRATEGIC COMMUNICATIONS

Job Description

Responsible for leading CAAM's external affairs, government relations, and corporate communications to strengthen the organisation's reputation, stakeholder engagement, and strategic influence. The role builds and maintains strong relationships with government agencies, international aviation organisations, industry partners, and key stakeholders to support CAAM's regulatory and organisational objectives.

The position oversees strategic communications, stakeholder engagement, public affairs, and CAAM's representation at national and international forums, while promoting clear, consistent messaging across internal and external audiences. The role also supports cross-border collaboration, policy advocacy, and alignment with national aviation priorities and international standards. The role plays a strategic role in representing CAAM's interests abroad, driving cross-border collaboration, and contributing to Malaysia's influence in global aviation policy, safety, and regulatory harmonization.

Job Information

- **Department:** External Affairs & Strategic Communications
- **Job Position:** Senior Director
- **Type of Employment:** Permanent

Qualifications for Appointment

Candidates must possess the following criteria:

a) Citizenship

- Malaysian citizen.

b) Academic and Professional Qualifications

- A Bachelor's Degree in Public Policy, International Relations, Communications, Aviation Management or a related field from a higher education institution recognized by the Government.
- A Master's Degree or postgraduate training in diplomacy, media, or aviation policy is an advantage.
- Minimum fifteen (15) years of experience in government relations, international affairs, or public policy.

- At least five (5) years in a senior leadership or regulatory-facing role.
- Experience in stakeholder management, public communication, or aviation representation is preferred.

c) Skills and Competencies

- Strong diplomatic, negotiation, and communication skills, with the ability to influence and engage effectively at senior levels.
- Excellent knowledge of government structures, regulatory frameworks, and international aviation policies.
- Proven leadership in external relations and strategic communications.
- Strong capabilities in high-level stakeholder management, public representation, and cross-cultural coordination.
- Strong written communication skills, with demonstrated experience in media relations, issue management, and crisis communication handling.