



CIVIL AVIATION AUTHORITY OF MALAYSIA

ADVISORY INFORMATION 12/2026

10th August 2026

SERVICE RESTORATION FOLLOWING SCHEDULED SYSTEM MAINTENANCE

1 Introduction

- 1.1 This Advisory Information (AI) is issued to inform all customers, stakeholders and members of the public that the scheduled system maintenance conducted from 8 to 9 August 2026 involving selected online services by the Civil Aviation Authority of Malaysia (CAAM) has been successfully completed.
- 1.2 Following the completion of the scheduled maintenance activities, the affected online services have been restored and are now available for access by users.

2 Service Restoration Status

- 2.1 The following CAAM online services are now available for normal use:
- a) CAAM Portal (<https://www.caam.gov.my>)
 - b) RANS Portal (<https://rans.caam.gov.my>)
 - c) MAvA Portal (<https://mava.caam.gov.my>)
 - d) Safety Reporting System (<https://safetyreporting.caam.gov.my>)
- 2.2 Users may resume normal access to the above online services and proceed with their respective submissions, applications and transactions.

3 Further Information

- 3.1 For further information or assistance, users may submit inquiries by email to: helpdesk.ict@caam.gov.my
- 3.2 CAAM appreciates the understanding, cooperation and support of all users throughout the scheduled maintenance and subsequent service restoration process.



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10 August 2026