

Safer above. Safer beyond.



Building safer skies together.

Executive,
Application & System Management
Location: Putrajaya

Eligible candidates are encouraged to apply for the aforementioned position by submitting the application form, resume, academic qualifications and supporting documents via www.caam.gov.my/resources/announcements/career/. Kindly note that only applications submitted through **CAAM website** will be considered.

Application deadline is on **12th September 2026, at 11:59 p.m.**

*Recruitment is subject to available vacancies, and only shortlisted candidates will be contacted for interviews.

EXECUTIVE, APPLICATION & SYSTEM MANAGEMENT

Job Description

To support the operation, maintenance, monitoring, and administration of CAAM's enterprise applications by providing day-to-day application support, coordinating user requests, performing system testing, maintaining documentation, and ensuring reliable application services that support CAAM's operational and business requirements.

Job Information

- **Department:** Digital & Innovation Strategy
- **Job Position:** Executive
- **Type of Employment:** Permanent

Qualifications for Appointment

Candidates must possess the following criteria:

a) Citizenship

- Malaysian citizen.

b) Academic and Professional Qualifications

- Bachelor's Degree in Computer Science, Information Technology, Information Systems, Software Engineering, or a related field from a higher education institution recognized by the Government.
- Professional certifications such as ITIL or CAPM are an added advantage.
- Minimum two (2) to three (3) years of experience in application support, application administration, enterprise systems, or ICT operations.
- Experience supporting enterprise applications and working with business users.
- Knowledge of application testing, incident management, and user support is preferred.
- Experience in enterprise applications, vendor management, project coordination, and system implementation.
- Experience in a government agency or regulated environment is an advantage.

- Knowledge and experience in Air Traffic Management and/or aviation industry is an advantage.

c) Skills and Competencies

- Good knowledge of enterprise application support and system administration.
- Understanding of incident, problem, and change management processes.
- Basic knowledge of databases, SQL, APIs, web applications, and Microsoft 365.
- Ability to perform system testing and troubleshoot application issues.
- Good documentation and reporting skills.
- Good analytical and problem-solving skills.
- Good communication and interpersonal skills in Bahasa Malaysia and English.
- Ability to work independently and manage multiple tasks within agreed timelines.
- Willingness to learn new technologies and continuously improve service delivery. Good understanding of ICT governance, cybersecurity awareness, audit requirements, and regulatory compliance.