

Safer above. Safer beyond.



Building safer skies together.

**Senior Executive,
Application & System Management
Location: Putrajaya**

Eligible candidates are encouraged to apply for the aforementioned position by submitting the application form, resume, academic qualifications and supporting documents via www.caam.gov.my/resources/announcements/career/. Kindly note that only applications submitted through **CAAM website** will be considered.

Application deadline is on **12th September 2026, at 11:59 p.m.**

*Recruitment is subject to available vacancies, and only shortlisted candidates will be contacted for interviews.

SENIOR EXECUTIVE, APPLICATION & SYSTEM MANAGEMENT

Job Description

To coordinate and oversee the management, support, enhancement, and governance of CAAM's enterprise applications, ensuring applications remain reliable, secure, and aligned with business and operational requirements while supporting the successful delivery of digital initiatives.

Job Information

- **Department:** Digital & Innovation Strategy
- **Job Position:** Senior Executive
- **Type of Employment:** Permanent

Qualifications for Appointment

Candidates must possess the following criteria:

a) Citizenship

- Malaysian citizen.

b) Academic and Professional Qualifications

- Bachelor's Degree in Computer Science, Information Technology, Information Systems, Software Engineering, or a related field from a higher education institution recognized by the Government.
- Professional certifications such as ITIL, PMP or PRINCE2 are an added advantage.
- Minimum five (5) years of experience in Application Support, Enterprise Systems, Application Management, or ICT Operations.
- Experience in enterprise applications, vendor management, project coordination, and system implementation.
- Experience in a government agency or regulated environment is an advantage.
- Knowledge and experience in Air Traffic Management and/or aviation industry is an advantage.

c) Skills and Competencies

- Strong knowledge of enterprise application management and application lifecycle management (ALM).
- Good understanding of application support processes, incident management, change management, and release management.
- Ability to coordinate application implementation, system enhancements, testing, and production deployment activities.
- Strong analytical and problem-solving skills with the ability to identify issues and recommend practical solutions.
- Experience in stakeholder engagement, vendor coordination, and cross-functional collaboration.
- Good understanding of database concepts, system integration, APIs, web applications, and Microsoft 365 environment.
- Ability to prepare technical documentation, reports, SOPs, and application-related documentation.
- Good understanding of ICT governance, cybersecurity awareness, audit requirements, and regulatory compliance.
- Strong communication, presentation, and interpersonal skills in both Bahasa Melayu and English.
- Ability to manage multiple priorities, work independently, and deliver results within established timelines.