

Civil Aviation Authority of Malaysia
ADVISORY INFORMATION 2/2020



Notice No: AI 2/2020	Issue Office: Civil Aviation Authority of Malaysia No. 27, Persiaran Perdana Precinct 4 62618 PUTRAJAYA Malaysia
Issue Date: 8 October 2020	
Regulation:	
Related ICAO Annex:	
Status: New Issue	

**GUIDANCE TO THE CIVIL AVIATION INDUSTRY PREPARING OPERATIONS
DURING COVID-19 PANDEMIC**

1 Introduction

1.1 The issuance of this Advisory Information (AI) 2/2020 is to remind and provide guidance to the civil aviation industry following an exponential surge in COVID-19 positive cases nationwide.

1.2 Following the sharp increase in infection and new wave of COVID-19 cases in the country as warned by the Ministry of Health Malaysia (MOH), the Civil Aviation Authority of Malaysia (CAAM) would like to remind all aircraft operators, airport operators and ground handlers to strictly adhere to the Standard Operating Procedures (SOP) as set by MOH, Ministry of Transport Malaysia (MOT) and Malaysian National Security Council (NSC). As the country battles a round of high COVID-19 rates, it is very important that all involved in the civil aviation industry to play an active role in ensuring the fight to keep the infection rates at the lowest possible.

2 Guidance to The Civil Aviation Industry

2.1 All operational staff on the ground must strictly adhere to the SOPs and guidelines set by MOH, MOT, CAAM and NSC. Kindly ensure that surveillance and reminders of adherence and compliance are given to all operational staff.

2.2 All operational staff must be reminded on the importance of contact tracing via MySejahtera and to always practice good personnel hygiene to minimise potential exposure and to exercise the following safety recommendations:

- i. Wash hands frequently with soap and water or use an alcohol-based hand sanitizer that contains at least 60% alcohol.
- ii. Face masks is mandatory and must be worn at all times while at work.
- iii. Practice physical distancing at all times.
- iv. Avoid any physical contacts such as handshake (*salam*), fist bumps, hugs, etc.

2.3 All operational staff must be updated with the latest travel requirements set by the relevant authorities. This is crucial to ensure those arriving from overseas for work or personal matters, are to follow the 14-days home quarantine as required; this excludes flight crews with exemptions. The management must ensure that temperature screenings are done on all operational staff that are serving the industry and public to keep risk mitigated.

2.4 Amid this distressing time, CAAM urge all those involved in the civil aviation industry to stand together to overcome the battle against COVID-19 pandemic. As one of the country's main driver of the country's economic sustainability, all must remain responsible and accountable to all SOPs and best practices. CAAM would like to remind all in the civil aviation industry to stay resilient and compliant during this very difficult time.

2.5 To all operational staff and flight crew, kindly contact CAAM should there be any enquiries pertaining to operation matters. As the sole technical regulator, CAAM will remain collaborative and will facilitate the industry to ensure the safety and security of Malaysia's Civil Aviation Industry.



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