NOTICE ON CAAM OPERATIONS
NOTICE 2/2020

PUTRAJAYA – Pursuant to the Movement Control Order (MCO) issued by the Government of Malaysia, and in reference to the “Notice On CAAM Operations (Notice 1/2020)”, the Civil Aviation Authority of Malaysia (CAAM) will make the following changes:

A. Change in procedures, form submission and payment:

   I. CAAM One Stop Centre (OSC) will be opened on 26th March 2020 until 31st March 2020 (including weekends) for Pilot License ONLY at Flight Operations located at Level 2, Podium B – Operating hours is from 9AM to 1PM, and only credit/debit card payment is accepted. Only license holder with expiry date up until 31st March 2020 is allowed for renewal.

   II. It will be mandatory for OSC visitors to wear a face mask and transactions will only be allowed for two visitors at a time;

   III. Fee payments can also be made via Electronic Fund Transfer.

   IV. Application for Aircraft Maintenance License and Dangerous Goods can be submitted at the designated DROP BOX provided at the Lobby, Podium A, CAAM Putrajaya on Monday to Friday from 9AM to 4PM.
CAAM is closely monitoring the situation regarding COVID-19 and should there be any changes to the current status, CAAM will notify its aviation stakeholders accordingly. Should you have any general queries or requests, kindly email webmaster@caam.gov.my or anis@caam.gov.my

**Stay Safe, Stay Home and Protect Your Community!**

Commander (H) Prof. Datuk Razali Mahfar  
Chairman of EXCO  
Civil Aviation Authority of Malaysia

Mohammad Azman Bin Abdul Rahman  
Director of Business Continuity  
Civil Aviation Authority of Malaysia

**24 MARCH 2020**